

المملكة العربية السعودية

إدارة المنطقة الشرقية



EASTERN PROVINCE EMIRATE — E-SERVICES PORTAL

Electronic Services User Guide

Service: Prisoner Transfer Outside the Eastern Province

A detailed beneficiary guide: from platform login to filling out the request form, attaching documents, and registering the request

The Request Journey in 6 Steps



1

Log in to the Platform

Sign in via the Unified National Access (Nafath)



2

Choose the Service

Go to E-Services and select Prisoner Transfer Outside the Province



3

Review the Details

Read the service information and requirements



4

Fill the Request & Attachments

Enter the prisoner's and applicant's data and attach documents



5

Acknowledge & Submit

Agree to the undertaking and submit the data



6

Registration & Evaluation

Get your request number and follow up its status

About the Service & Requirements

A request submitted by a relative of a prisoner to transfer the prisoner from their current prison to another prison, submitted electronically for a limited set of cases, without needing to visit the Eastern Province Emirate.



What You Need



An active Unified National Access (Absher) account



Knowledge of the prisoner's details and your relationship to them



Details of both prisons (current and destination) and a clear justification

Service Information



Target Audience

Citizens and Residents



Processing Time

Depends on the concerned entity's procedures



Service Fees

Free of charge



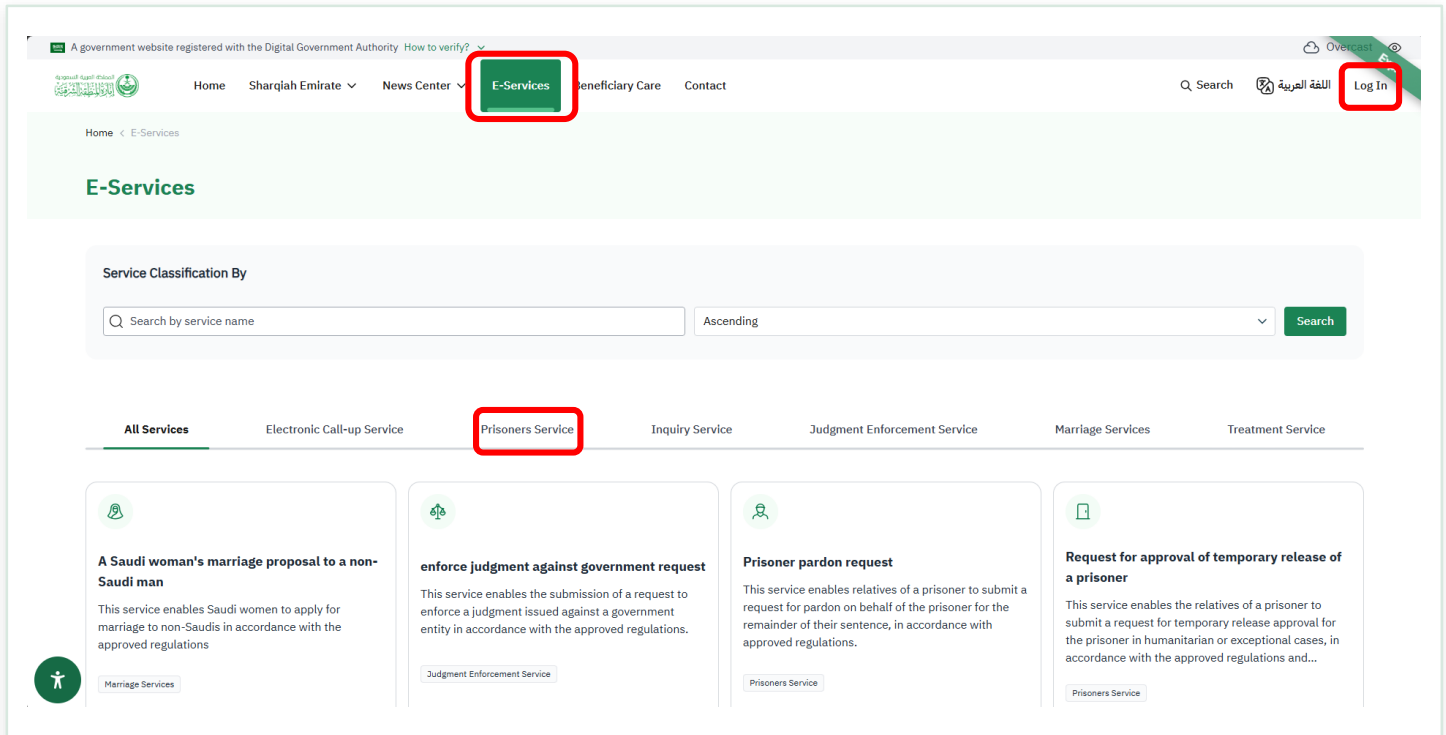
Delivery Channel

The Emirate's website

STEP 1



Log In & Open E-Services



- 1 Open your browser and go to the Eastern Province Emirate's official website, sharqiah.gov.sa
- 2 Click the “Login” button at the top of the page
- 3 Sign in via the Unified National Access account using your ID/Iqama number and Absher password, then confirm via the app or SMS
- 4 After logging in, click “E-Services” from the main menu

Don't have a Nafath account? You can create one in advance via the Absher platform.

STEP 2



Select the Prisoner Transfer Service

The screenshot shows the E-Services portal interface. At the top, there is a navigation bar with links: Home, Sharqiah Emirate, News Center, E-Services (highlighted), Beneficiary Care, and Contact. Below this is a search bar and language options. The main content area features a horizontal menu with tabs: All Services, Electronic Call-up Service, Prisoners Service (highlighted with a red box), Inquiry Service, Judgment Enforcement Service, Marriage Services, and Treatment Service. Under the Prisoners Service tab, there are four service cards. The third card, 'Request to transfer a prisoner outside the Eastern Province', is highlighted with a red rounded rectangle. Each card includes a description, a 'Prisoners Service' label, a star rating, and a 'Read More' button. Below the cards is a section titled 'Share your opinion and help improve' with a feedback form.

- 1 From the “E-Services” page, select the “Prisoners Services” tab
- 2 Look for the “Request to Transfer a Prisoner Outside the Eastern Province” card among the service results
- 3 Click “Read More” to review the full service details before applying
- 4 Or click the apply button directly to go to the service page

Filling In the Request Form

Request to transfer a prisoner outside the Eastern Province

Step 1

* Email
Email

* Phone Number
+966 Phone Number

* Prison's Name
Prisoner's Name

* Prisoner Identity Number
Prisoner Identity Number

* Relationship to Prisoner
Relationship to Prisoner

* Prison Name
Prison Name

* Destination prison name
Destination prison name

* Name of the region to which transfer is desired
Name of the region to which transfer is desired

* Case Type
Case Type

* Is the applicant a legal representative?
Is the applicant a legal representative?

* Text of the speech
Text of the speech

* Governorate / Emirate
Governorate

* National Identity Image

Drag the file you want to attach
The maximum file size allowed is 3MB, and the supported formats include pdf
Click here to choose a file

Additional documents

Drag the file you want to attach
The maximum file size allowed is 3MB, and the supported formats include pdf
Click here to choose a file

Next →

Step 1

2 Second Step
Agree to the declaration

3 Request Registration
The request has been successfully registered and a tracking number has been issued

1

Carefully complete all twelve “Step 1” fields explained on the next slides

2

Attach clear digital copies of the documents supporting your request

3

Review all data and attachments to make sure they are correct and complete

4

Click the “Next” button to move to the acknowledgment step

Contact & Prisoner Identity



Email *

Your email address, where the request acknowledgment and result will be sent



Mobile Number *

Your current mobile number, used to contact you and follow up on the request



Prisoner's Name *

The full name of the prisoner the transfer request concerns



Prisoner's Identity Number *

The prisoner's national ID or Iqama number

All fields are required — continue to the next two slides for the rest of the data

Prisons & Case Info



Relationship to the Prisoner *

Select your relationship to the prisoner from the dropdown (e.g. Father)



Current Prison Name *

The name of the prison where the prisoner is currently held



Destination Prison Name *

The name of the other prison you are requesting the transfer to



Case Type *

Select the type of case the prisoner was imprisoned for from the dropdown (e.g. Drug Trafficking)

All fields are required — continue to the next slide for the remaining data and attachments

Additional Info & Attachments



Name of the Region to Transfer To *

Select from the dropdown the region where the destination prison is located



Is the Applicant a Legal Representative? *

Select "Yes" or "No" depending on your capacity in submitting the request on the prisoner's behalf



Request Text *

Write the full details and justification for your prisoner transfer request



Governorate/Emirate *

The region or emirate submitting the request — defaults to the Eastern Province Emirate



Attachments

Two supporting attachments are required (such as the prisoner's national ID and a document backing the transfer justification), in PDF format with a set maximum size per file

Once all data is filled and documents attached, click "Next" to move to the acknowledgment step

Acknowledge & Submit the Data

☐ I acknowledge that the information I will provide is correct, and if it is found to be incorrect, I will be subject to penalties according to the regulations. I also undertake that I have not previously submitted a similar request for this matter and agree to the terms, conditions, and privacy policy of Tawasol Portal. [Terms, Conditions and Privacy](#)

← Back Next →

- 1 Read the acknowledgment text carefully; it includes an undertaking that the data provided is accurate and that a similar request has not been submitted before
- 2 You may review the “Terms, Conditions & Privacy” link for more information before agreeing
- 3 Check the agreement box shown above the acknowledgment text
- 4 Click “Submit Data”; you can use the “Back” button to edit the data before submitting

Request Registration & Evaluation

Once submitted, your request is registered automatically and a “Request Registration” page appears, showing:



Request Date

The Gregorian and Hijri date, and the time your request was registered automatically



Request Number

A unique reference number for your request — keep it to follow up on the status later



Request Status

Initially shown as “In Progress”, then updated progressively as the concerned entity processes it, until a final decision is made



Service Evaluation

An invitation to rate the quality of the service provided; we encourage you to participate to help improve e-services

Important Tips & Information



Double-check the prisoner's data (name, ID number) before submitting



Clearly state your relationship to the prisoner and your capacity in submitting the request



Verify the names of both the current and destination prisons before submitting



Write the request text clearly, stating the justifications for the transfer



The service is free of charge, with a processing time that depends on the concerned entity's procedures



Fields and attachments marked with an asterisk (*) are mandatory — the request cannot be submitted without them



Keep the request number issued after registration to follow up on its status later

Contact & Technical Support



Phone

+966 138330000



Email

public.services@Sharqiah.gov.sa



Fax

+966 138323964



FAQ

Available on the service details page

المملكة العربية السعودية

إدارة المنطقة الشرقية



Thank You for Using Our Electronic Services

Eastern Province Emirate

This guide was prepared to help you submit prisoner transfer requests quickly and easily

المملكة العربية السعودية

إدارة المنطقة الشرقية



EASTERN PROVINCE EMIRATE — E-SERVICES PORTAL

Electronic Services User Guide

Service: Prisoner Transfer Within the Eastern Province

A detailed beneficiary guide: from platform login to filling out the request form, attaching documents, and registering the request

The Request Journey in 6 Steps



1

Log in to the Platform

Sign in via the Unified National Access (Nafath)



2

Choose the Service

Go to E-Services and select Prisoner Transfer Within the Province



3

Review the Details

Read the service information and requirements



4

Fill the Request & Attachments

Enter the prisoner's and applicant's data and attach documents



5

Acknowledge & Submit

Agree to the undertaking and submit the data



6

Registration & Evaluation

Get your request number and follow up its status

About the Service & Requirements

An electronic service by the Eastern Province Emirate enabling beneficiaries to submit a request, on behalf of a relative of a prisoner, to transfer the prisoner from their current prison to another prison within the Eastern Province, without needing to visit the Emirate.



What You Need



An active Unified National Access (Absher) account



Knowledge of the prisoner's details and your relationship to them



Details of both prisons (current and destination) and a clear justification

Service Information



Target Audience

Citizens and Residents



Processing Time

10 working days



Service Fees

Free of charge



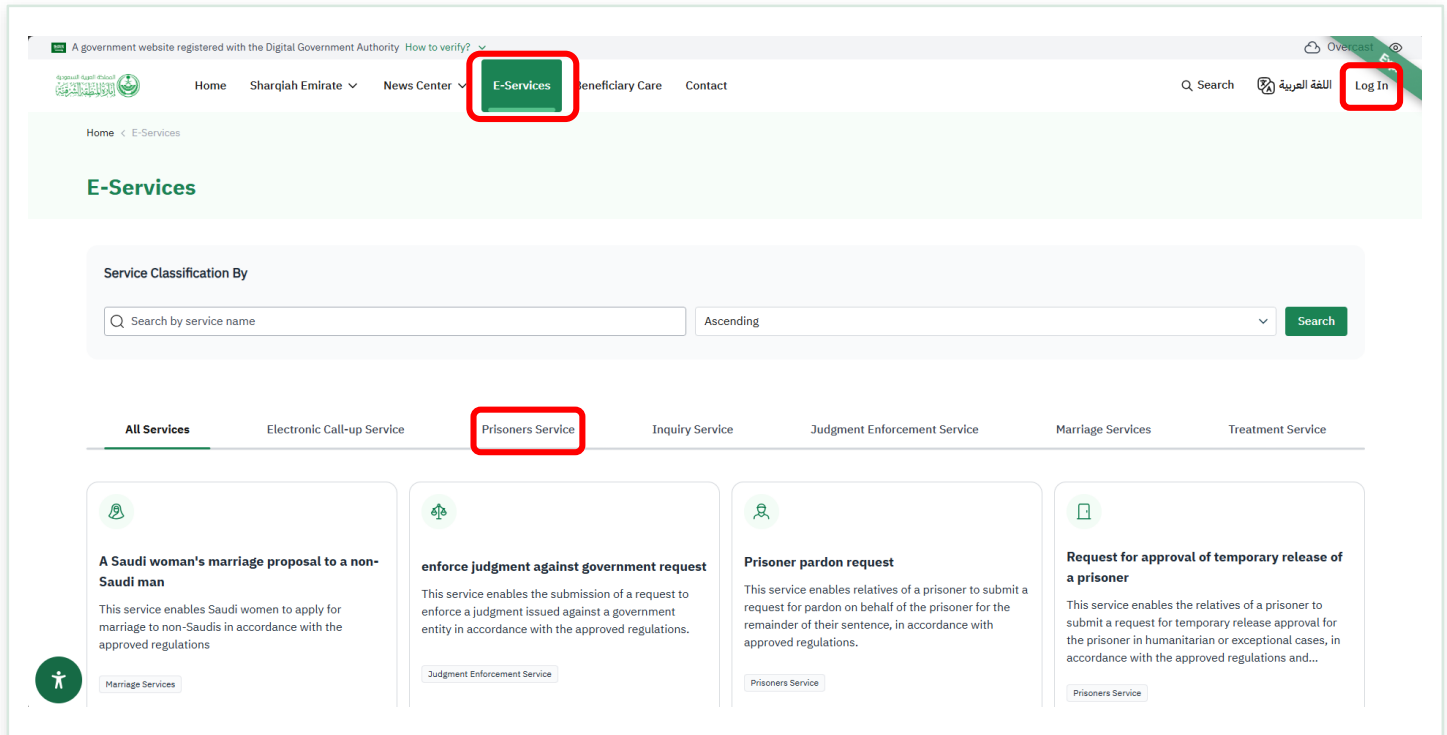
Delivery Channel

The Emirate's website

STEP 1



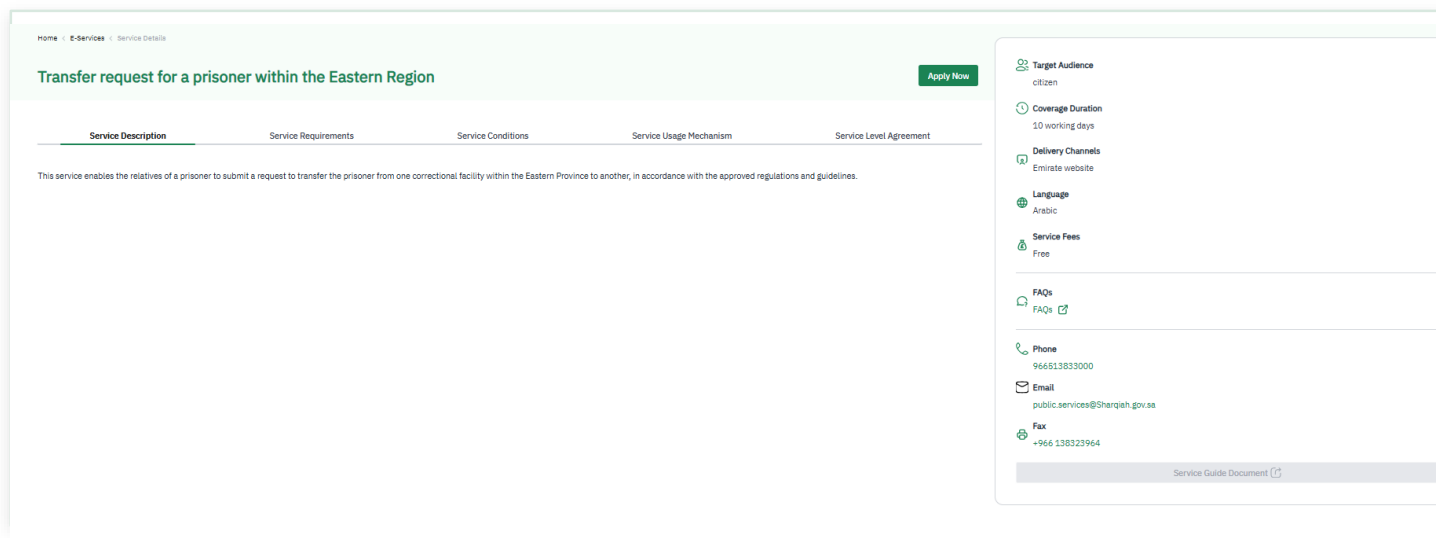
Log In & Open E-Services



- 1 Open your browser and go to the Eastern Province Emirate's official website, sharqiah.gov.sa
- 2 Click the “Login” button at the top of the page
- 3 Sign in via the Unified National Access account using your ID/Iqama number and Absher password, then confirm via the app or SMS
- 4 After logging in, click “E-Services” from the main menu

Don't have a Nafath account? You can create one in advance via the Absher platform.

Select the Prisoner Transfer Service



- 1 From the “E-Services” page, select the “Prisoners Services” tab
- 2 Look for the “Request to Transfer a Prisoner Within the Eastern Province” card among the service results
- 3 Click “Read More” to review the full service details before applying
- 4 Or click the apply button directly to go to the service page

Filling In the Request Form

Home > E-Services > Prisoners Service

Transfer request for a prisoner within the Eastern Region

main data

* Email swe1khalid@gmail.com	* Mobile number 96654548969
* Prisoner name سوي	* Prisoner ID number 1343343455
* Relationship to the prisoner أخرى Other	* Current prison name Current prison name
* Name of the prison to transfer to Khalid Alqhtani	* Name of the governorate to which the transfer is requested. بقيق Buqayq
* Case type جرائم الفساد المالي والإداري Financial and Administrative Corruption	* Is the applicant a legal representative? نعم
* Text of the speech 1	
* Governorate / Emirate Eastern Region Emirate	
 0.00MB 	
 0.00MB 	
 0.00MB 	

Next →

1 main data
main data

2 Second Step
Agree to the declaration

3 Request Registration
The request has been successfully registered and a tracking number has been issued

1

Carefully complete all twelve “Step 1” fields explained on the next slides

2

Attach clear digital copies of the documents supporting your request

3

Review all data and attachments to make sure they are correct and complete

4

Click the “Next” button to move to the acknowledgment step

Contact & Prisoner Identity



Email *

Your email address, where the request acknowledgment and result will be sent



Mobile Number *

Your current mobile number, used to contact you and follow up on the request



Prisoner's Name *

The full name of the prisoner the transfer request concerns



Prisoner's Identity Number *

The prisoner's national ID or Iqama number

All fields are required — continue to the next two slides for the rest of the data

Prisons & Case Info



Relationship to the Prisoner *

Select your relationship to the prisoner from the dropdown (e.g. Other)



Current Prison Name *

The name of the prison where the prisoner is currently held



Destination Prison Name *

The name of the other prison within the Eastern Province you are requesting the transfer to



Case Type *

Select the type of case the prisoner was imprisoned for from the dropdown (e.g. Financial and Administrative Corruption)

All fields are required — continue to the next slide for the remaining data and attachments

Additional Info & Attachments



Name of the Governorate to Transfer To *

Select from the dropdown the governorate where the destination prison is located (e.g. Buqayq)



Is the Applicant a Legal Representative? *

Select “Yes” or “No” depending on your capacity in submitting the request on the prisoner's behalf



Request Text *

Write the full details and justification for your prisoner transfer request



Governorate/Emirate *

The region or emirate submitting the request — defaults to the Eastern Province Emirate



Attachments

Three supporting attachments are required (such as the prisoner's national ID and documents backing the transfer justification), in PDF format with a set maximum size per file

Once all data is filled and documents attached, click “Next” to move to the acknowledgment step

Acknowledge & Submit the Data

Home > E-Services > Prisoners Service

Transfer request for a prisoner within the Eastern Region

☒ I acknowledge that the information I will provide is correct, and if it is found to be incorrect, I will be subject to penalties according to the regulations. I also undertake that I have not previously submitted a similar request for this matter and agree to the terms, conditions, and privacy policy of Tawaseol Portal. Terms, Conditions and Privacy

[Back](#) [Next](#)

main data
main data

2 Second Step
Agree to the declaration

3 Request Registration
The request has been successfully registered and a tracking number has been issued

[Share your opinion and help improve](#)

Home > E-Services > Prisoners Service

Transfer request for a prisoner within the Eastern Region

Request Date	Request No.	Status
July 9, 2026 Muharram 24, 1448 AH	660338	Done

Service Evaluation
If you would like to participate in evaluating the service, you can fill out this form, as your opinions and suggestions contribute to improving the service level.

[Service Evaluation](#)

main data
main data

Second Step
Agree to the declaration

Request Registration
This request has been successfully registered and a tracking number has been issued

- 1 Read the acknowledgment text carefully; it includes an undertaking that the data provided is accurate and that a similar request has not been submitted before
- 2 You may review the “Terms, Conditions & Privacy” link for more information before agreeing
- 3 Check the agreement box shown above the acknowledgment text
- 4 Click “Submit Data”; you can use the “Back” button to edit the data before submitting
- 5 Click “Service Evaluation”

Request Registration & Evaluation

Once submitted, your request is registered automatically and a “Request Registration” page appears, showing:



Request Date

The Gregorian and Hijri date, and the time your request was registered automatically



Request Number

A unique reference number for your request (e.g. 660338) — keep it to follow up on the status later



Request Status

Initially shown as “In Progress”, then updated progressively as the concerned entity processes it, until a final decision is made



Service Evaluation

An invitation to rate the quality of the service provided; we encourage you to participate to help improve e-services

Important Tips & Information



Double-check the prisoner's data (name, ID number) before submitting



Clearly state your relationship to the prisoner and your capacity in submitting the request



Verify the names of both the current and destination prisons before submitting



Write the request text clearly, stating the justifications for the transfer



The service is free of charge, with an estimated processing time of 10 working days



Fields and attachments marked with an asterisk (*) are mandatory — the request cannot be submitted without them



Keep the request number issued after registration to follow up on its status later

Contact & Technical Support



Phone

+966 138330000



Email

public.services@Sharqiah.gov.sa



Fax

+966 138323964



FAQ

Available on the service details page

المملكة العربية السعودية

إدارة المنطقة الشرقية



Thank You for Using Our Electronic Services

Eastern Province Emirate

This guide was prepared to help you submit prisoner transfer requests quickly and easily

المملكة العربية السعودية

إدارة المنطقة الشرقية



EASTERN PROVINCE EMIRATE — E-SERVICES PORTAL

Electronic Services User Guide

Request for Approval of Temporary Release of a Prisoner

A detailed beneficiary guide: from platform login to filling out the request form, attaching documents, and registering the request

Request for Approval of Temporary Release of a Prisoner



1

Log in to the Platform

Sign in via the Unified National Access (Nafath)



2

Choose the Service

Go to E-Services and select Temporary Prisoner Release



3

Review the Details

Read the service information and requirements



4

Fill the Request & Attachments

Enter the prisoner's and applicant's data and attach documents



5

Acknowledge & Submit

Agree to the undertaking and submit the data



6

Registration & Evaluation

Get your request number and follow up its status

About the Service & Requirements

This service enables relatives of a prisoner to submit a request for approval of the prisoner's temporary release on their behalf, in accordance with approved regulations.



What You Need



An active Unified National Access (Absher) account



Knowledge of the prisoner's details and your relationship to them



A clear justification for the temporary release request (e.g. attending a funeral)

Service Information



Target Audience

Citizens and Residents



Processing Time

A maximum of 10 working days



Service Fees

Free of charge

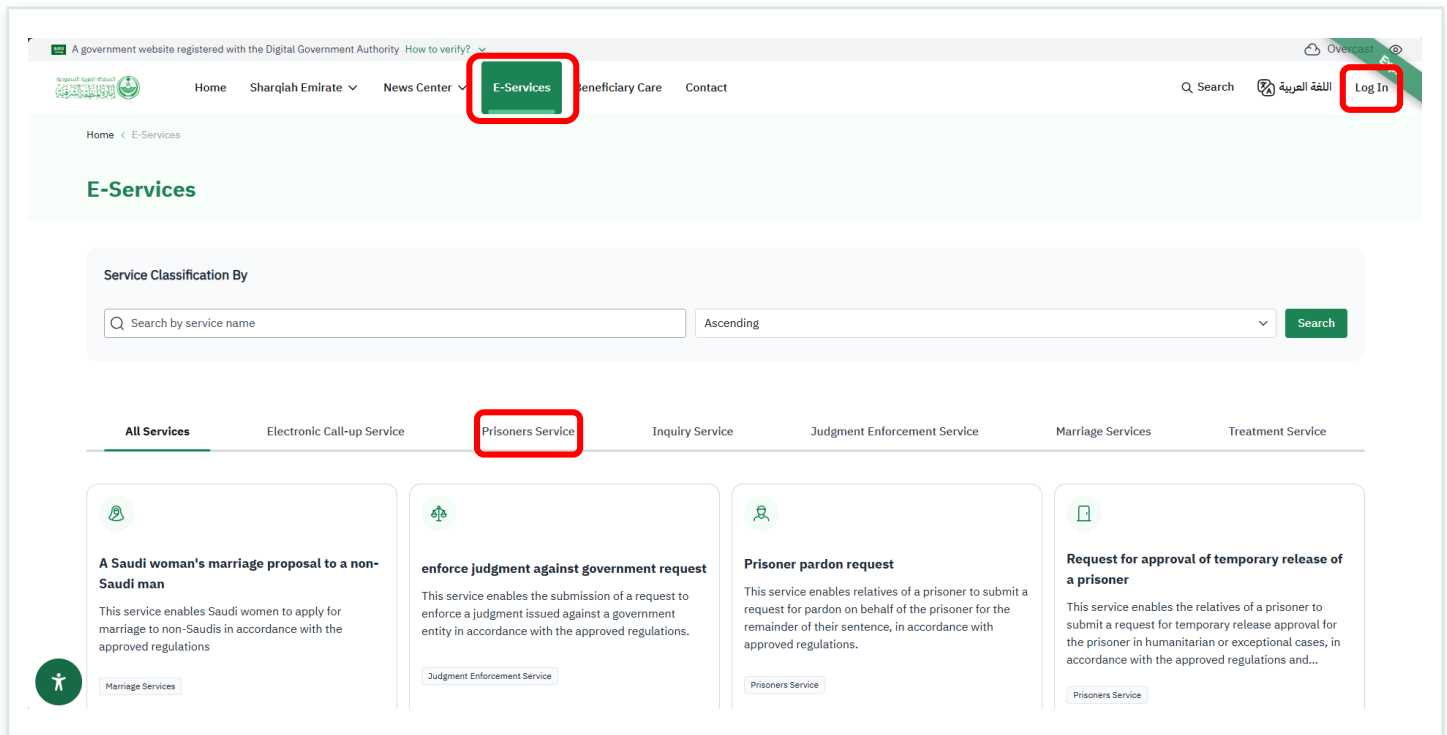


Delivery Channel

The Emirate's website

STEP 1

Log In & Open E-Services



- 1 Open your browser and go to the Eastern Province Emirate's official website, sharqiah.gov.sa
- 2 Click the “Login” button at the top of the page
- 3 Sign in via the Unified National Access account using your ID/Iqama number and Absher password, then confirm via the app or SMS
- 4 After logging in, click “E-Services” from the main menu

Don't have a Nafath account? You can create one in advance via the Absher platform.

Filling In the Request Form

Home > E-Services > Prisoners Service

Request for approval of temporary release of a prisoner

Step 1

* Email

* Phone Number

* Justifications for release

* Prisoner's Name

* Prisoner's Identity Number

* Relationship to the Prisoner

* Nature of the offense

* Is the applicant a legal representative?

* Text of the speech

* Governorate / Emirate

Attachments:

- 0.00MB PDF Document (0.00MB) [X]
- 0.00MB PDF Document (0.00MB) [X]
- 0.00MB PDF Document (0.00MB) [X]

[Next →](#)

Windows تنشيط
 Windows activation
 Share your opinion and help improve

Did you like this content?

1

Carefully complete all ten “Step 1” fields explained on the next slides

2

Attach clear digital copies of the documents supporting your request

3

Review all data and attachments to make sure they are correct and complete

4

Click the “Next” button to move to the acknowledgment step

Contact & Request Info



Email *

Your email address, where the request acknowledgment and result will be sent



Mobile Number *

Your current mobile number, used to contact you and follow up on the request



Justifications for Release *

Select the reason for the temporary release request from the dropdown (e.g. Attend Funeral)



Prisoner's Name *

The full name of the prisoner the temporary release request concerns

All fields are required — continue to the next two slides for the rest of the data

Prisoner & Case Info



Prisoner's Identity Number *

The prisoner's national ID or Iqama number



Relationship to the Prisoner *

Select your relationship to the prisoner from the dropdown (e.g. Uncle)



Nature of the Offense *

Select the type of case the prisoner was imprisoned for from the dropdown (e.g. Looting)



Is the Applicant a Legal Representative? *

Select "Yes" or "No" depending on your capacity in submitting the request on the prisoner's behalf

All fields are required — continue to the next slide for the remaining data and attachments

Additional Info & Attachments



Request Text *

Write the full details and justification for your temporary release request



Governorate/Emirate *

The region or emirate submitting the request — defaults to the Eastern Province Emirate



Attachments

The page may request several supporting attachments (such as a national ID and documents backing your justification), in PDF format with a set maximum size per file

Once all data is filled and documents attached, click “Next” to move to the acknowledgment step

STEP 4

Acknowledge & Submit the Data



Request for approval of temporary release of a prisoner

☒ I acknowledge that the information I will provide is correct, and if it is found to be incorrect, I will be subject to penalties according to the regulations. I also undertake that I have not previously submitted a similar request for this matter and agree to the terms, conditions, and privacy policy of the portal. Terms, Conditions and Privacy

[← Back](#) [Next →](#)

Step 1

Second Step
Agree to the declaration

Request Registration
The request has been successfully registered and a tracking number has been issued

Share your opinion and help improve

* Did you like this content?
☐ Yes ☐ No

☐ The page is useful and clear

☐ I was able to access information easily

Home > E-Services > Prisoners Service

Request for approval of temporary release of a prisoner

Request Date	Request No.	Status
July 9, 2026 Muharram 24, 1448 AH	659967	Success

Service Evaluation

If you would like to participate in evaluating the service, you can fill out this form, as your opinions and suggestions contribute to improving the service level.

[Service Evaluation >](#)

Step 1

Second Step
Agree to the declaration

Request Registration
The request has been successfully registered and a tracking number has been issued

Share your opinion and help improve

1 Read the acknowledgment text carefully; it includes an undertaking that the data provided is accurate and that a similar request has not been submitted before

2 You may review the “Terms, Conditions & Privacy” link for more information before agreeing

3 Check the agreement box shown above the acknowledgment text

4 Click “Submit Data”; you can use the “Back” button to edit the data before submitting

5 Click “Service Evaluation”

Request Registration & Evaluation

Once submitted, your request is registered automatically and a “Request Registration” page appears, showing:



Request Date

The Gregorian and Hijri date, and the time your request was registered automatically



Request Number

A unique reference number for your request (e.g. 660332) — keep it to follow up on the status later



Request Status

Initially shown as “New”, then updated progressively as the concerned entity processes it, until a final decision is made



Service Evaluation

An invitation to rate the quality of the service provided; we encourage you to participate to help improve e-services

Important Tips & Information



Double-check the prisoner's data (name, ID number) before submitting



Clearly state your relationship to the prisoner and your capacity in submitting the request



Write the request text clearly, stating the justifications for the temporary release



The service is free of charge with an estimated processing time of up to 10 working days



Fields and attachments marked with an asterisk (*) are mandatory — the request cannot be submitted without them



Keep the request number issued after registration to follow up on its status later

المملكة العربية السعودية

إدارة المنطقة الشرقية



Thank You for Using Our Electronic Services

Eastern Province Emirate

This guide was prepared to help you submit temporary prisoner release requests quickly and easily

المملكة العربية السعودية

إدارة المنطقة الشرقية



EASTERN PROVINCE EMIRATE — E-SERVICES PORTAL

Electronic Services User Guide

Service: Transaction Inquiry

A detailed beneficiary guide: from platform login to filling out the form and viewing the result

The Inquiry



1

Log in to the Platform

Sign in via the Unified National Access (Nafath)



2

Choose the Service

Go to E-Services and select Transaction Inquiry



3

Review the Details

Read the service information and requirements



4

Fill the Inquiry Data

Enter your mobile, email and the transaction number



5

Acknowledge & Submit

Agree to the undertaking and submit the data



6

View the Result

See the status of the transaction you inquired about

Requirements & Service Info



What You Need



An active Unified National Access (Absher) account



The transaction reference number (issued previously)

Service Information



Target Audience

Citizens and Residents



Processing Time

Immediate Service



Service Fees

Free of charge

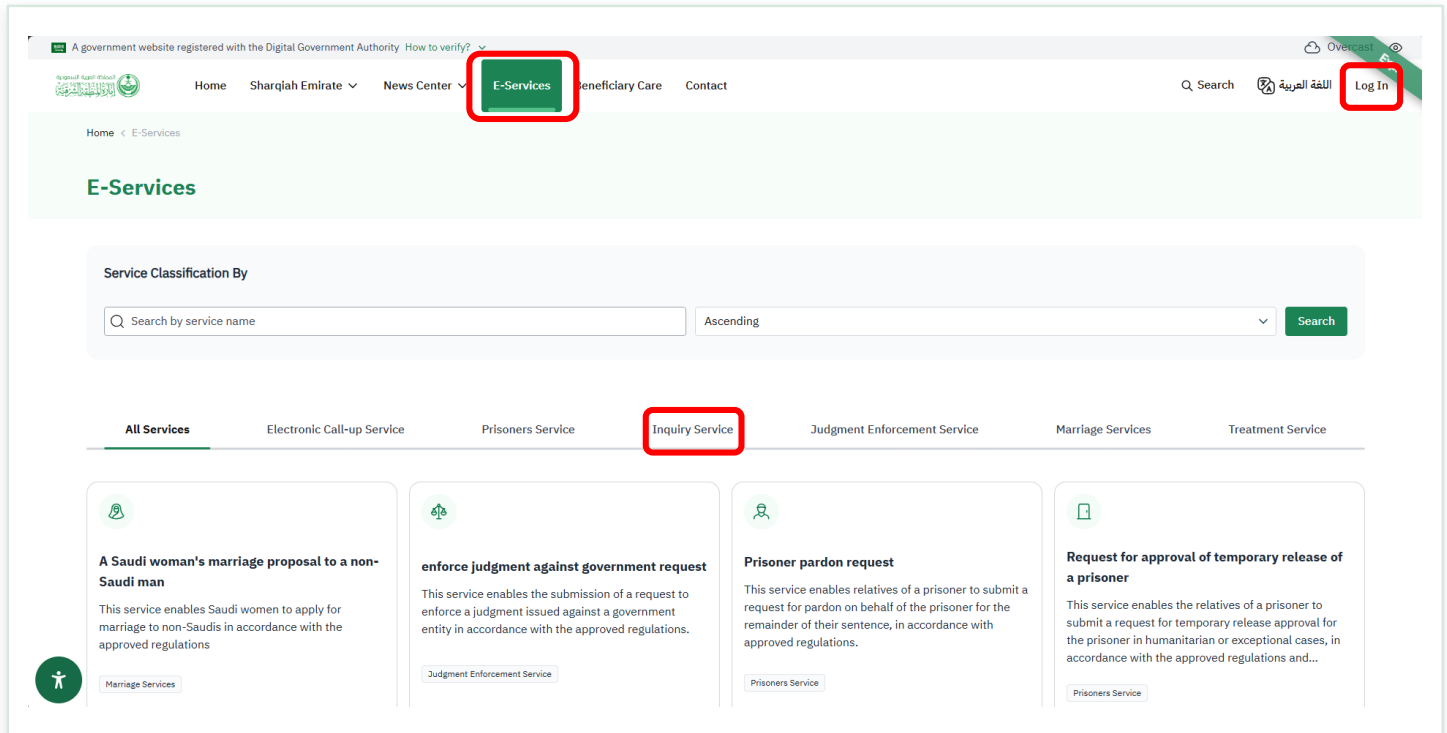


Delivery Channel

The Emirate's website

STEP 1

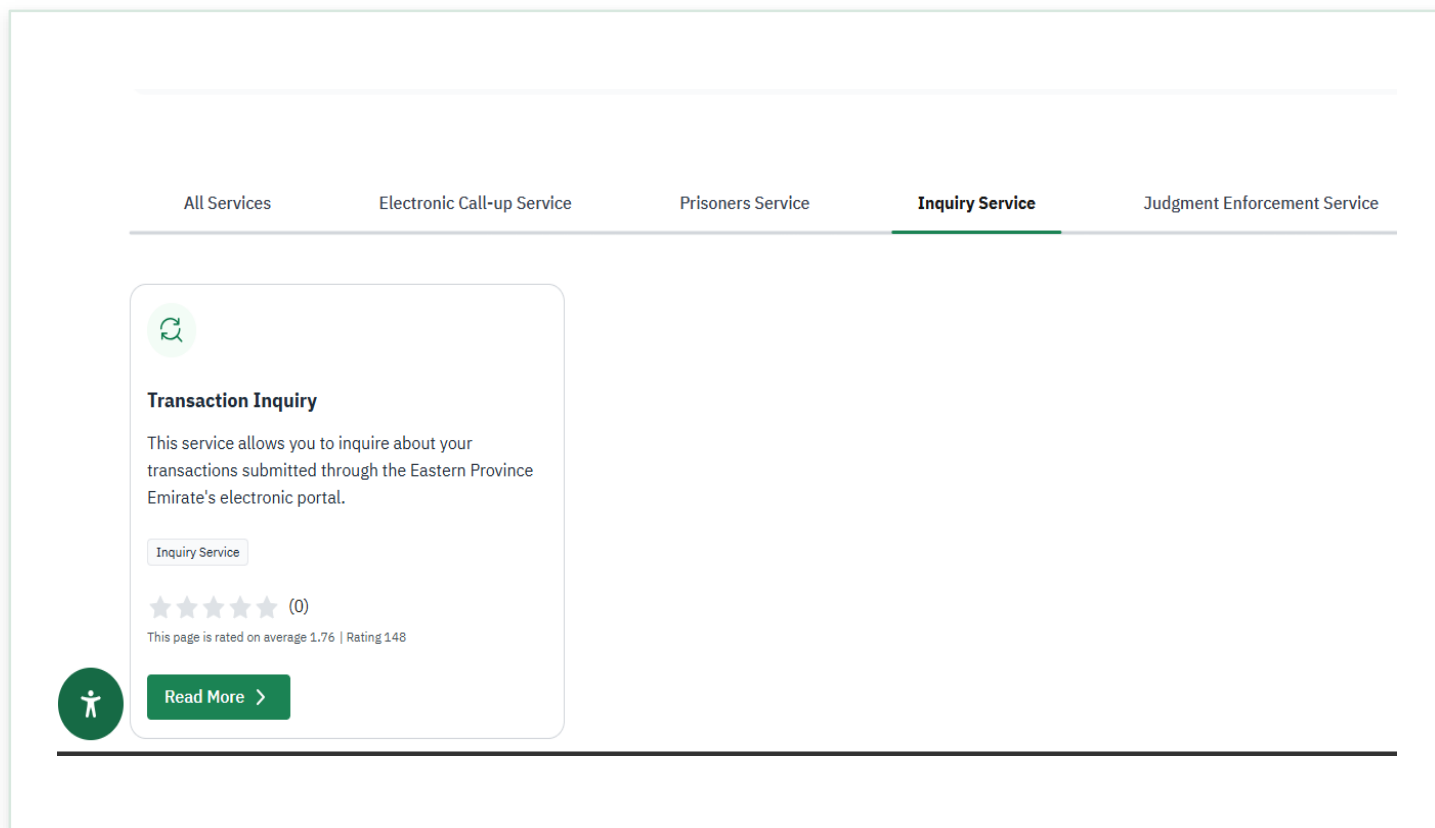
Log In & Open E-Services



- 1 Open your browser and go to the Eastern Province Emirate's official website, sharqiah.gov.sa
- 2 Click the “Login” button at the top of the page
- 3 Sign in via the Unified National Access account using your ID/Iqama number and Absher password, then confirm via the app or SMS
- 4 After logging in, click “E-Services” from the main menu

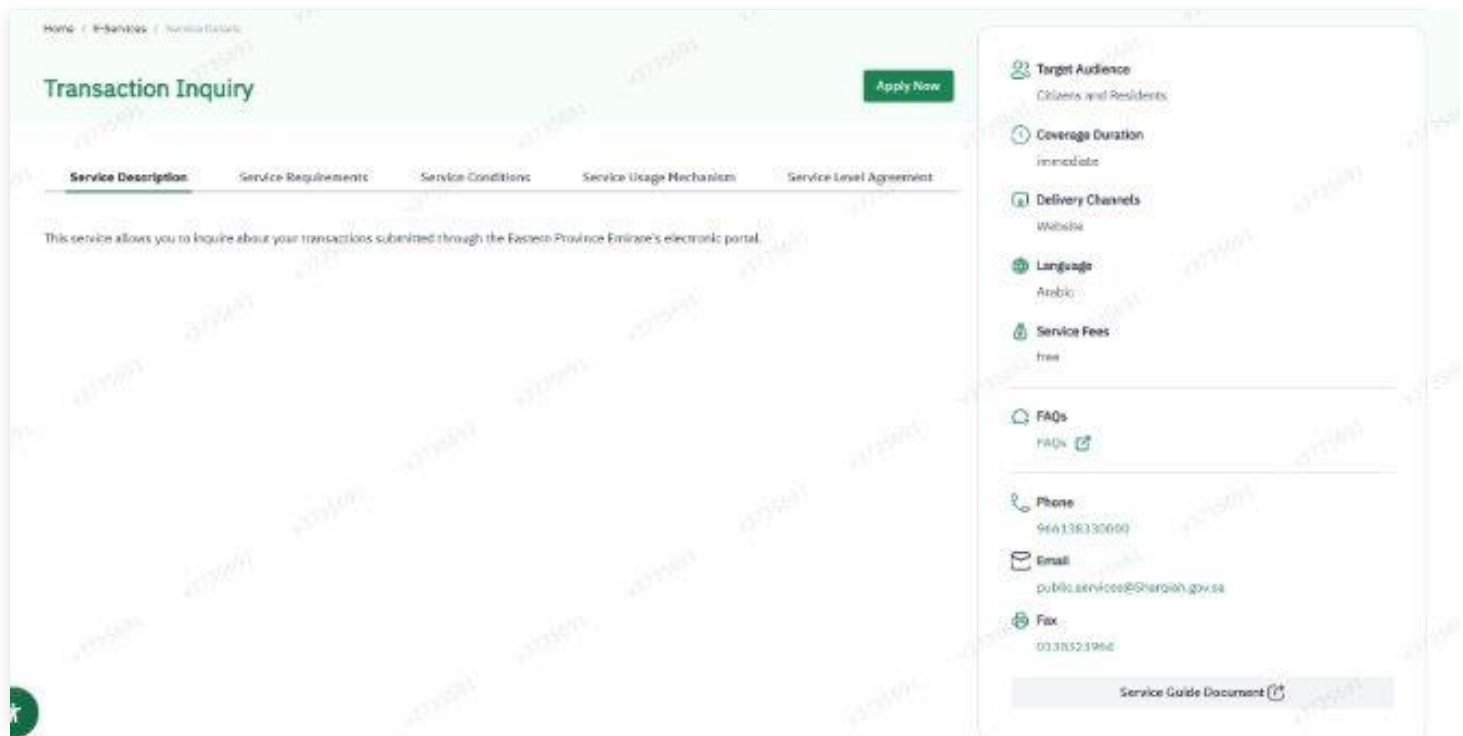
Don't have a Nafath account? You can create one in advance via the Absher platform.

Select the Transaction Inquiry Service



- 1 Under "Classify services by", select the "Transaction Inquiry Services" tab
- 2 The "Transaction Inquiry" card appears with a short description and the average user rating
- 3 Click "Read More" to review the full service details before applying
- 4 Or click "Apply Now" directly to go to the service page

Service Details Page



Service info panel (page sidebar):

Target audience, processing time, delivery channels

Service language, fees (free)

Detail tabs:

Service Description • Requirements • Terms • How to Use • Service Level Agreement • Satisfaction Survey

Once you've confirmed all requirements are met, click "Apply Now" above the service title

Overview of the Form Steps

Clicking “Apply Now” takes you to the inquiry form, made up of 3 sub-steps. Each is explained in detail on the following slides.



The screenshot shows the 'Transaction Inquiry' form on a website. The navigation bar includes 'Home', 'Sharqiah Emirate', 'News Center', 'E-Services', 'Beneficiary Care', and 'Contact'. The 'E-Services' tab is active. Below the navigation bar, the breadcrumb trail reads 'Home > E-Services > Inquiry Service'. The main heading is 'Transaction Inquiry'. There is a label '* Request No.' followed by a text input field containing 'SR 3000000'. Below the input field is a green button labeled 'Submit Data'.

1

Fill in Service Data

Enter your transaction number

2

Acknowledge the Undertaking

Read the undertaking and agree to the terms and conditions

3

View the Result

See the status of the transaction you inquired about immediately



Required Inquiry Data

Home < E-Services < Transaction Inquiry

Transaction Inquiry

Request Details

Request Name

Request No.

Status

Request Date



Transaction Number *

The reference number issued when the original request was registered, whose status you want to check

All fields are required — once filled, click “Next” to proceed to the acknowledgment step

Important Tips & Information



Make sure you enter the transaction number exactly as issued for the original request



The service is provided completely free of charge



Fields marked with an asterisk (*) are mandatory — the request cannot be submitted without them



You can repeat the inquiry as many times as you like, with no restrictions

المملكة العربية السعودية

إدارة المنطقة الشرقية



Thank You for Using Our Electronic Services

Eastern Province Emirate

This guide was prepared to help you check the status of your transactions electronically, quickly and easily

المملكة العربية السعودية

إدارة المنطقة الشرقية



EASTERN PROVINCE EMIRATE — E-SERVICES PORTAL

Electronic Services User Guide

Service: Treatment Approval Request

A detailed beneficiary guide: from platform login to filling out and submitting the form

The Request Journey in 6 Steps



1

Log in to the Platform

Sign in via the Unified National Access (Nafath)



2

Choose the Service

Go to E-Services and select the treatment request



3

Review the Details

Read the service requirements and conditions



4

Fill the Form & Attachments

Enter your data and attach the required documents



5

Acknowledge & Submit

Agree to the undertaking and submit the request



6

Reference No. & Tracking

Save the request number and track its status

Requirements & Service Info



What You Need



An active Unified National Access (Absher) account



An active Saudi mobile number to receive status alerts



A valid, accessible email address



A medical diagnosis report (issued within the last 6 months)



A clear copy of the National ID or Iqama

Service Information



Target Audience

Citizen - Resident



Processing Time

10 working days



Service Fees

Free of charge



Delivery Channel

The Emirate's website



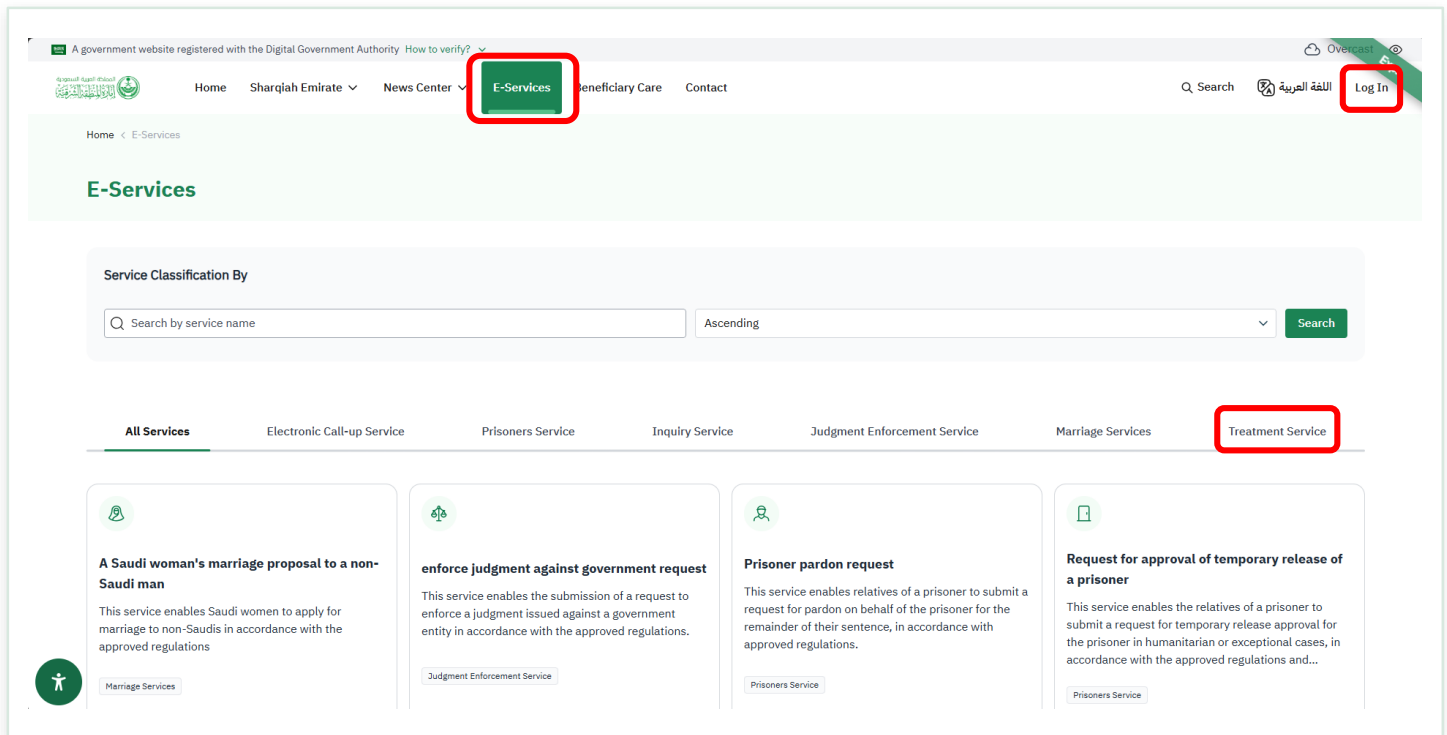
Service Language

Arabic (English available)

STEP 1



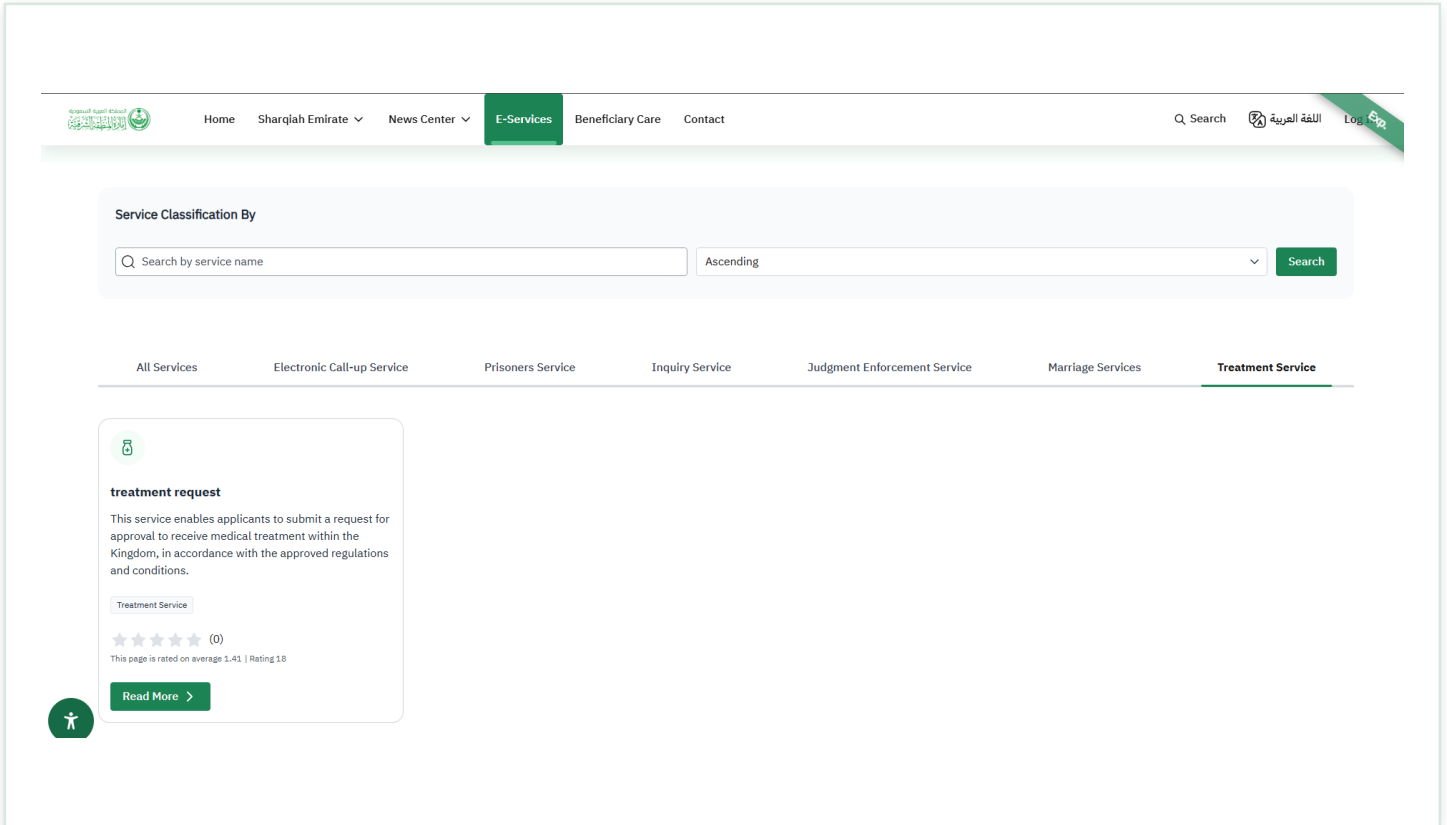
Log In & Open E-Services



- 1 Open your browser and go to the Eastern Province Emirate's official website, sharqiah.gov.sa
- 2 Click the “Login” button at the top of the page
- 3 Sign in via the Unified National Access account using your ID/Iqama number and approve using Nafath application
- 4 After logging in, click “E-Services” from the main menu

Don't have a Nafath account? You can create one in advance via the Absher platform.

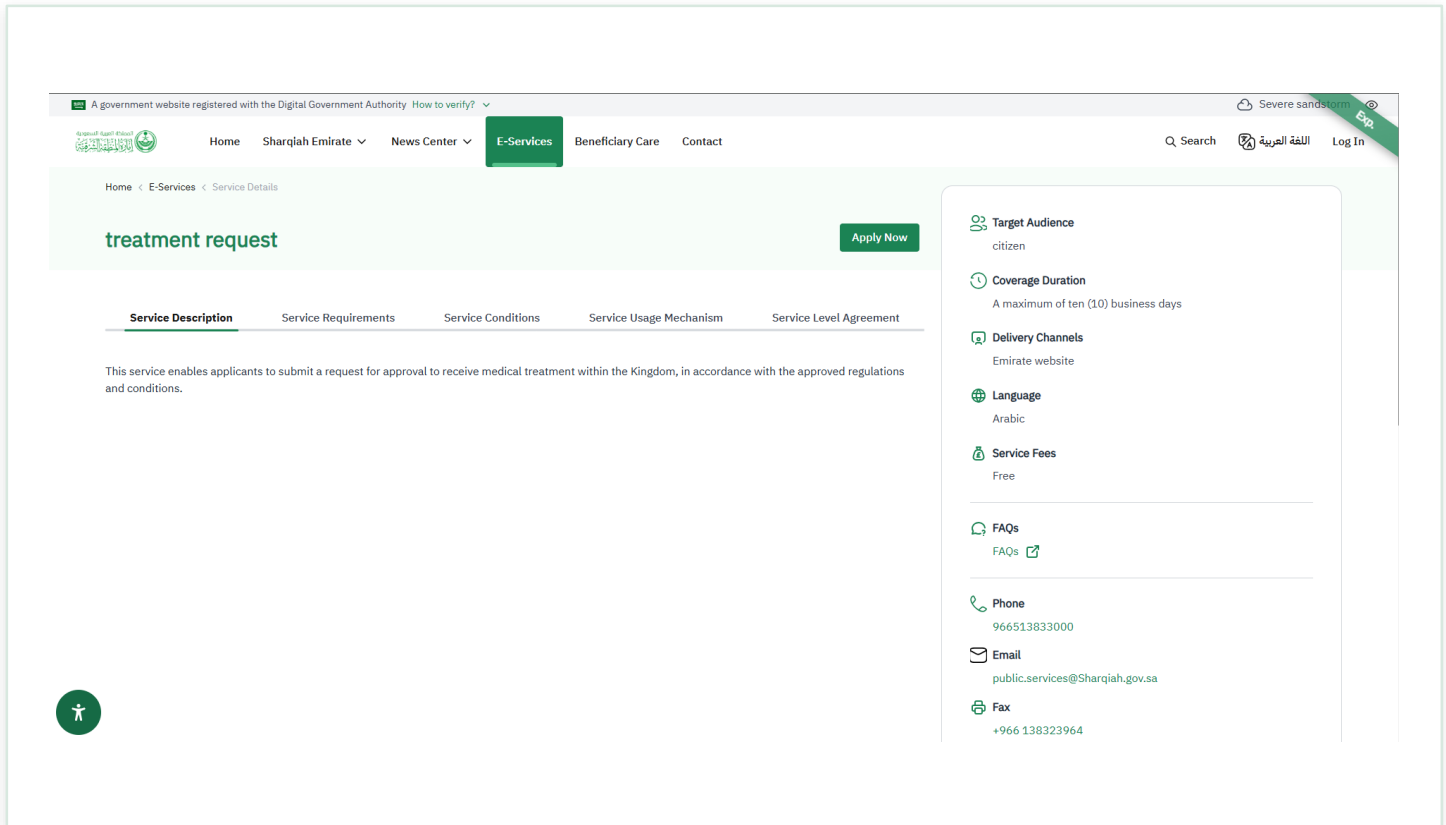
Select the Treatment Request Service



The screenshot shows the E-Services portal interface. At the top, there is a navigation bar with links: Home, Sharqiah Emirate, News Center, E-Services (highlighted), Beneficiary Care, and Contact. On the right, there are links for Search, اللغة العربية (Arabic), and Login. Below the navigation bar, there is a 'Service Classification By' section with a search input field labeled 'Search by service name', a dropdown menu set to 'Ascending', and a 'Search' button. Below this, there is a horizontal menu with tabs: All Services, Electronic Call-up Service, Prisoners Service, Inquiry Service, Judgment Enforcement Service, Marriage Services, and Treatment Service (highlighted). Under the 'Treatment Service' tab, there is a card titled 'treatment request' with a description: 'This service enables applicants to submit a request for approval to receive medical treatment within the Kingdom, in accordance with the approved regulations and conditions.' Below the description, there is a 'Treatment Service' label, a star rating of (0), and a note 'This page is rated on average 1.41 | Rating 1.8'. At the bottom of the card is a 'Read More >' button. A green circular icon with a white star is located to the left of the card.

- 1 Under “Classify services by”, select the “Treatment Services” tab
- 2 The “Treatment Approval Request” card appears with a short description and the average user rating
- 3 Click “Read More” to review the full service details before applying
- 4 Or click “Apply Now” directly to go to the service page

Service Details Page



A government website registered with the Digital Government Authority [How to verify?](#)

Home Sharqiah Emirate News Center **E-Services** Beneficiary Care Contact

Q Search اللغة العربية Log In

Home > E-Services > Service Details

treatment request [Apply Now](#)

Service Description Service Requirements Service Conditions Service Usage Mechanism Service Level Agreement

This service enables applicants to submit a request for approval to receive medical treatment within the Kingdom, in accordance with the approved regulations and conditions.

Target Audience
citizen

Coverage Duration
A maximum of ten (10) business days

Delivery Channels
Emirate website

Language
Arabic

Service Fees
Free

FAQs
[FAQs](#)

Phone
966513833000

Email
public.services@Sharqiah.gov.sa

Fax
+966 138323964

Service info panel (page sidebar):

Target audience, processing time (10 working days)

Delivery channels, service language, fees (free)

Detail tabs:

Service Description • Requirements • Terms • How to Use • Service Level Agreement • Satisfaction Survey

Once you've confirmed all requirements are met, click “Apply Now” above the service title

Overview of the Form Steps

Clicking “Apply Now” takes you to the application form, made up of 3 sub-steps. Each is explained in detail on the following slides.

Home | E-Services | Treatment Service

treatment request

Mian Data

* Email
swe2khalid@gmail.com

* Mobile Number
966551243578

* Request Type
طلب علاج من الإدمان | Addiction Treatment

* Required Referral Destination
456778

* Diagnosis
السكري

* Diagnose Entry or Location
السكري

* Has this been ordered before?
نعم

* Are there facilities?
لا

Any Other Information
Any Other Information

* Text of the speech
Text of the speech

* Governorate / Emirate
Eastern Region Emirate

✓ pdf (0.00MB) X

✓ pdf (0.00MB) X

✓ pdf (0.00MB) X

Next →

1 Mian Data
Mian Data

2 Second Step
Agree to the declaration

3 Request Registration
The request has been successfully registered and a tracking number has been issued

1

Fill in Service Data

Enter contact details, diagnosis, and attach the required documents

2

Acknowledge the Undertaking

Read the undertaking and agree to the terms and conditions

3

Register the Request

Complete registration and receive the reference number

Contact Details & Request Type



Email *

Your personal email address, used to send request-status notifications



Mobile Number *

Your Saudi mobile number, preferably registered with Absher



Request Type *

A drop-down list to select the type of treatment approval request



Referral Entity *

The name of the hospital or health facility to be referred to or treated at

Diagnosis Details & Notes



Diagnosis *

Enter the medical diagnosis exactly as stated in the attached report



Diagnosis Entity *

The name of the health facility that issued the diagnosis



Submitted before?

Checkbox — check if this same request was submitted previously



Has a companion?

Checkbox — check if the patient has an accompanying person



Other Information

Optional free-text field for details supporting the request

Attach the Required Documents



Medical Diagnosis (max. 6 months) *

Required — formats: PDF



National ID *

Required — allowed formats: PDF



Other Documents

Optional — same allowed formats as the diagnosis file

After uploading the attachments, click “Next”

Note: Make sure each file's format and size meet the conditions before uploading, to avoid an error message

Acknowledge & Submit

Home > E-Services > Treatment Service

treatment request

☒ I acknowledge that the information I will provide is correct, and if it is found to be incorrect, I will be subject to penalties according to the regulations. I also undertake that I have not previously submitted a similar request for this matter and agree to the terms, conditions, and privacy policy of Tawaseel Portal. Terms, Conditions and Privacy

[← Back](#) [Next →](#)

1 **Plan Data**
Plan Data

2 **Second Step**
Agree to the declaration

3 **Request Registration**
The request has been successfully registered and a tracking number has been issued

Home > E-Services > Treatment Service

treatment request

Request Date	Request No.	Status
July 9, 2026 Muharram 24, 1448 AH	660341	View

[Service Evaluation](#)
If you would like to participate in evaluating the service, you can fill out this form, as your opinions and suggestions contribute to improving the service level.

[Service Evaluation >](#)

1 **Plan Data**
Plan Data

2 **Second Step**
Agree to the declaration

3 **Request Registration**
The request has been successfully registered and a tracking number has been issued

- 1 Read the acknowledgment text carefully; it includes an undertaking that the data provided is accurate and that this request has not been submitted before
- 2 You may review the “Terms, Conditions & Privacy” link for more information before agreeing
- 3 Check the agreement box shown above the acknowledgment text
- 4 Click “Submit Data”; you can use the “Back” button to edit the request data before submitting
- 5 Click “Service Evaluation”

Registering & Tracking



Reference Number

After submitting, the system issues a reference number for the request — save it or take a screenshot



Processing Time

The request is reviewed within the service's standard processing time of 10 working days



Track the Status

Use the “Transaction Inquiry” service on the same e-services portal, entering the reference number



Updates

You'll receive status notifications via the email and/or mobile number registered in the form

Important Tips & Information



Make sure the medical diagnosis report is dated within 6 months of the application date



The service is provided completely free of charge



Double-check your email and mobile number before submitting to ensure you receive notifications



Fields marked with an asterisk (*) are mandatory — the request cannot be submitted without them



Make sure each attached file's format and size meet the service conditions before uploading

Contact & Technical Support



Phone

+966 138330000



Email

public.services@Sharqiah.gov.sa



Fax

+966 138330000



FAQ

Available on each service's details page

المملكة العربية السعودية

إدارة المنطقة الشرقية



Thank You for Using Our Electronic Services

Eastern Province Emirate

This guide was prepared to help you complete the treatment approval request electronically, quickly and easily

المملكة العربية السعودية

إدارة المنطقة الشرقية



EASTERN PROVINCE EMIRATE — E-SERVICES PORTAL

Electronic Services User Guide

Electronic Summons Request

A detailed beneficiary guide: from platform login to filling out the summons form and registering the request

The Summons Journey in 6 Steps



1

Log in to the Platform

Sign in via the Unified National Access (Nafath)



2

Choose the Service

Go to E-Services and select Electronic Summons



3

Review the Details

Read the service info, requirements and eligible recipients



4

Fill the Summons Data & Attachments

Enter the 8 request fields and attach documents



5

Acknowledge & Submit

Agree to the undertaking and submit the data



6

Registration & Evaluation

Get your request number and follow up its status

Requirements & Service Info



What You Need



An active Unified National Access (Absher) account



A valid email address and mobile number for contact



A clear idea of your request subject and the intended recipient



Digital copies of any supporting documents for your request

Service Information



Target Audience

Citizens and Residents



Processing Time

7 working days



Service Fees

Free of charge

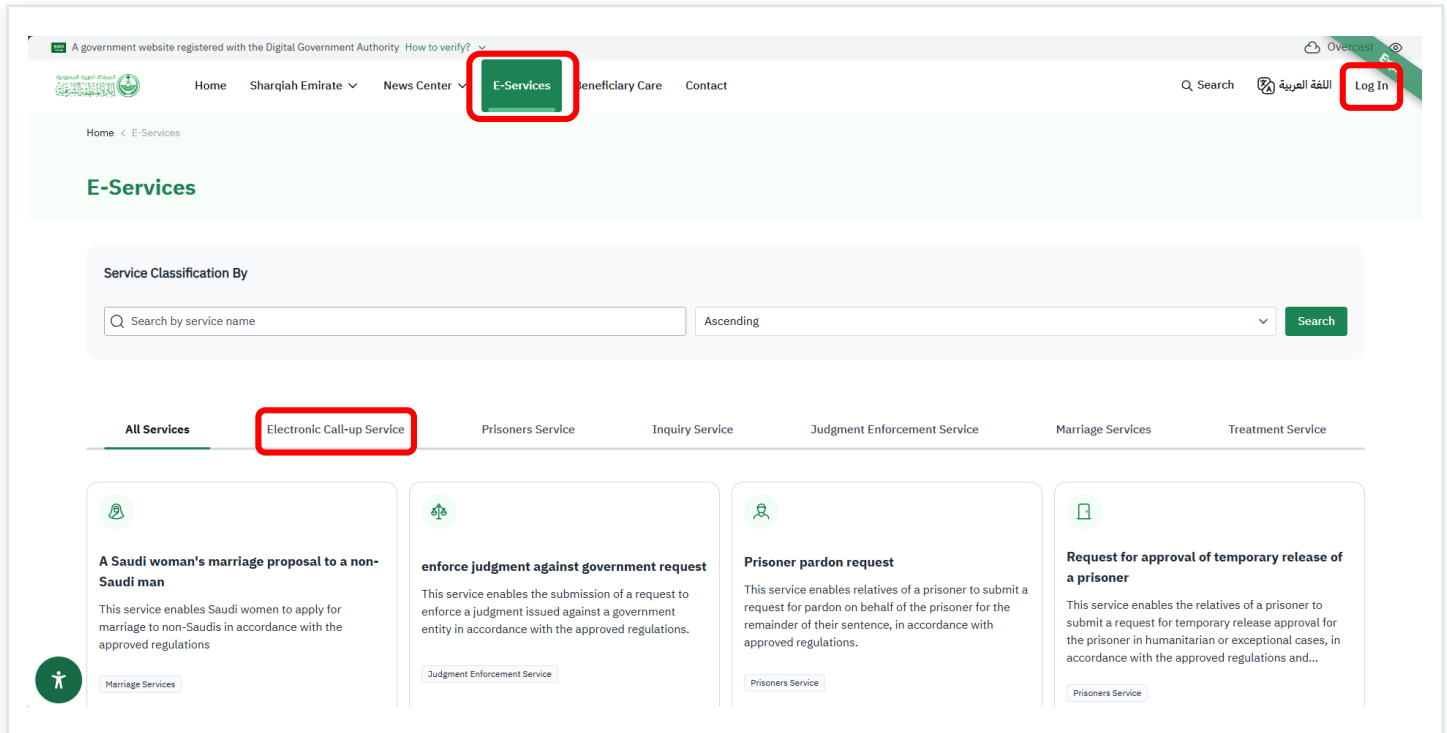


Delivery Channel

The Emirate's website

STEP 1

Log In & Open E-Services

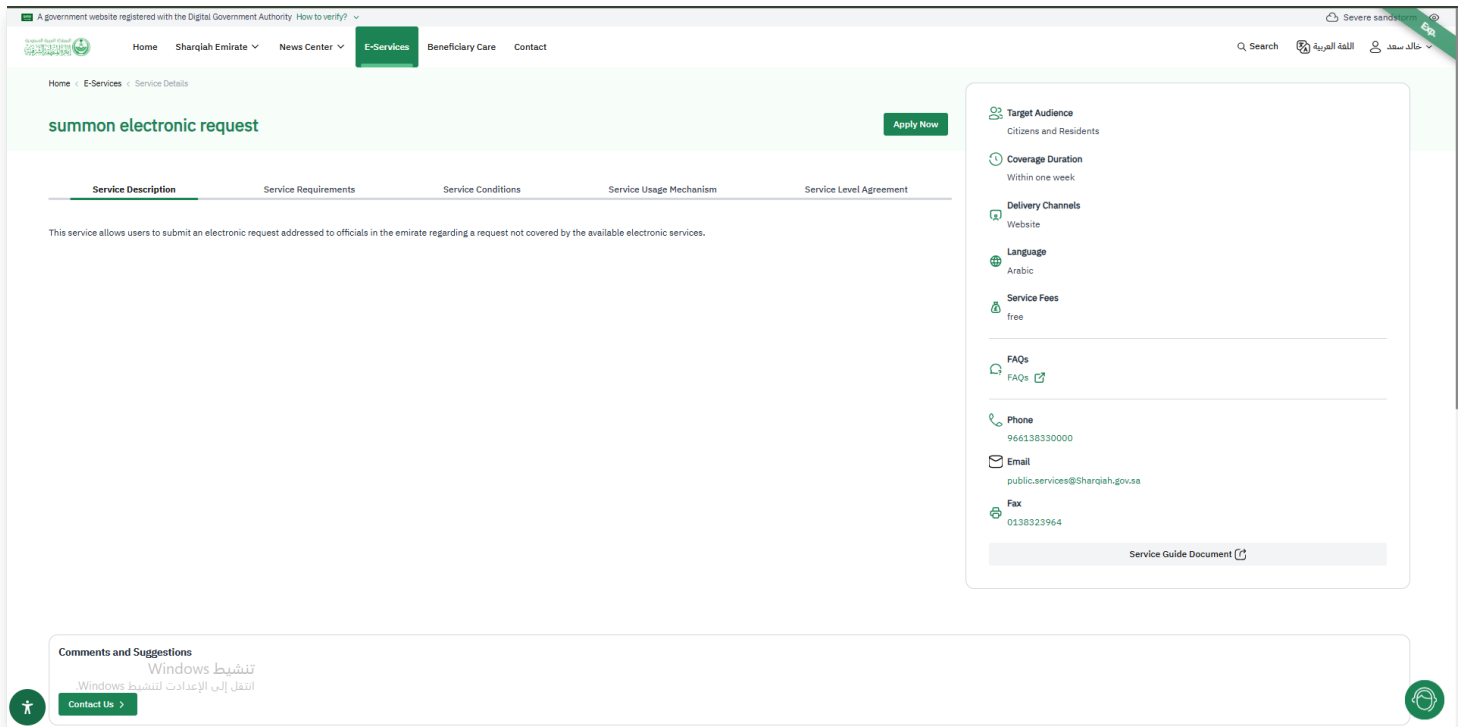


- 1 Open your browser and go to the Eastern Province Emirate's official website, sharqiah.gov.sa
- 2 Click the “Login” button at the top of the page
- 3 Sign in via the Unified National Access account using your ID/Iqama number and Absher password, then confirm via the app or SMS
- 4 After logging in, click “E-Services” from the main menu

Don't have a Nafath account? You can create one in advance via the Absher platform.

STEP 2

Select the Electronic Summons Service



- 1 Under “Classify services by”, select the “Electronic Summons Services” tab
- 2 The “Electronic Summons” card appears with a short description and the average user rating
- 3 Click “Read More” to review the full service details before applying
- 4 Or click “Apply Now” directly to go to the service page

Service Details & Eligible Recipients

Step 1

* Email
swe1khalid@gmail.com

* Phone Number
966545488959

* Nationality
سعودي

* Summons submitted to
Summons submitted to

* Request Type
Request | طلب

* Request Subject
دعوى

* Request Text
تجريبي

* Governorate / Emirate
Eastern Region Emirate

✓ تجريبي.pdf (0.00MB)

✓ تجريبي.pdf (0.00MB)

Next →

1 Step 1

2 Second Step
Agree to the declaration

3 Request Registration
The request has been successfully registered and a tracking number has been issued

تنشيط Windows

- 1 Complete the eight fields explained in detail on the next two slides
- 2 Attach any supporting documents in the two attachment boxes, if available
- 3 Review all entered data to make sure it is correct

Filling In the Summons Form

Home < E-Services < Electronic Call-up Service

summon electronic request

☒ I acknowledge that the information I will provide is correct, and if it is found to be incorrect, I will be subject to penalties according to the regulations. I also undertake that I have not previously submitted a similar request for this matter and agree to the terms, conditions, and privacy policy of Tawasol Portal. [Terms, Conditions and Privacy](#)

[← Back](#) [Next →](#)

✓ Step 1

2 Second Step
Agree to the declaration

3 Request Registration
The request has been successfully registered and a tracking number has been issued

A government website registered with the Digital Government Authority [How to verify?](#)

Home Sharjah Emirate News Center **E-Services** Beneficiary Care Contact

Search اللغة العربية حالة مستند

Home < E-Services < Electronic Call-up Service

summon electronic request

Request Date	Request No.	Status
July 9, 2026 Muharram 24, 1448 AH	659879	Success

 **Service Evaluation**

If you would like to participate in evaluating the service, you can fill out this form, as your opinions and suggestions contribute to improving the service level.

[Service Evaluation >](#)

✓ Step 1

✓ Second Step
Agree to the declaration

✓ Request Registration
The request has been successfully registered and a tracking number has been issued

4 Click the “Next” button to move to the acknowledgment step

5 Click the “Service Evaluation”

Requester Information



Email *

Your email address, where the request acknowledgment and result will be sent



Mobile Number *

Your current mobile number, used to contact you and follow up on the request



Nationality *

Select your nationality from the dropdown list



Summons Submitted To *

Select the intended recipient from the dropdown (the Governor, Deputy Governor, Emirate's Deputy, or one of the Governorate heads)

All fields are required — continue to the next slide to complete the rest of the form data

Request Details & Attachments



Request Type *

Select the request type from the dropdown list (e.g. Request)



Request Subject *

Write a short title summarizing the subject of your summons



Request Text *

Write the full details and description of what you want to raise with the concerned entity



Governorate/Emirate *

The region or emirate submitting the summons — defaults to the Eastern Province Emirate



Attachments (two separate boxes)

Attach your supporting documents in the two dedicated boxes; accepted formats: PDF

Once filled and attached, click "Next" to move to the acknowledgment step

Request Registration & Evaluation

Once submitted, your request is registered automatically and a “Request Registration” page appears, showing:



Request Date

The date and time your request was registered automatically



Request Number

A unique reference number for your request (e.g. 660315) — keep it to follow up on the status later



Request Status

Initially shown as “New”, then updated progressively as the concerned entity processes it, until a final decision is made



Service Evaluation

An invitation to rate the quality of the service provided; we encourage you to participate to help improve e-services

Important Tips & Information



Carefully select the intended recipient of the summons from the dropdown list before proceeding



Write the request text clearly and in enough detail to speed up review and processing



Attach any supporting documents that back up your request subject



The service is provided completely free of charge with an estimated processing time of 5 working days



Fields marked with an asterisk (*) are mandatory — the request cannot be submitted without them



Keep the request number issued after registration to follow up on its status later

المملكة العربية السعودية

إدارة المنطقة الشرقية



Thank You for Using Our Electronic Services

Eastern Province Emirate

This guide was prepared to help you submit electronic summons requests quickly and easily

المملكة العربية السعودية

إدارة المنطقة الشرقية



EASTERN PROVINCE EMIRATE — E-SERVICES PORTAL

Electronic Services User Guide

Service: Enforcement of Judgment Against a Government Entity

A detailed beneficiary guide: from platform login to filling out the request form, attaching legal documents, and registering the request

The Request Journey in 6 Steps



1

Log in to the Platform

Sign in via the Unified National Access (Nafath)



2

Choose the Service

Go to E-Services and select Enforcement of Judgments



3

Review the Details

Read the service information and requirements



4

Fill the Request & Attach Documents

Enter the request data and attach the court judgments



5

Acknowledge & Submit

Agree to the undertaking and submit the data



6

Registration & Evaluation

Get your request number and follow up its status

Requirements & Service Info



What You Need



An active Unified National Access (Absher) account



A valid email address and mobile number for contact



A clear description of the enforcement request subject



Digital copies (PDF) of the court judgments issued in your favor, and the power of attorney if applicable

Service Information



Target Audience

Citizens and Residents



Processing Time

A maximum of 10 working days



Service Fees

Free of charge

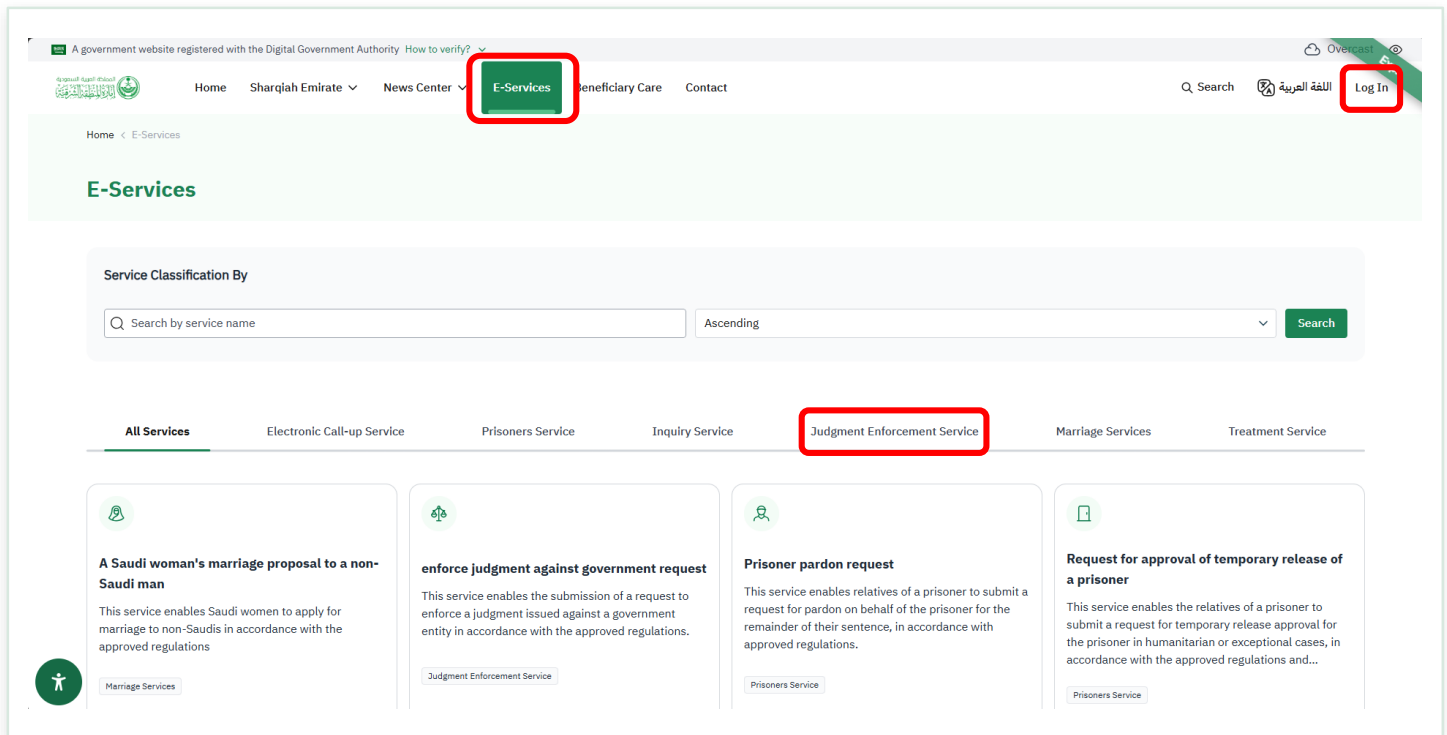


Delivery Channel

The Emirate's website

STEP 1

Log In & Open E-Services



- 1 Open your browser and go to the Eastern Province Emirate's official website, sharqiah.gov.sa
- 2 Click the “Login” button at the top of the page
- 3 Sign in via the Unified National Access account using your ID/Iqama number and Absher password, then confirm via the app or SMS
- 4 After logging in, click “E-Services” from the main menu

Don't have a Nafath account? You can create one in advance via the Absher platform.

STEP 2

Select the Enforcement of Judgments Service



Home < E-Services < Service Details

enforce judgment against government request

Apply Now

Service Description

Service Requirements

Service Conditions

Service Usage Mechanism

Service Level Agreement

This service enables the submission of a request to enforce a judgment issued against a government entity in accordance with the approved regulations.

Target Audience
Citizens and Residents

Coverage Duration
A maximum of ten (10) business days

Delivery Channels
Emirate website

Language
Arabic

Service Fees
Free

FAQs
FAQs

Phone
966513833000

Email
public.services@Sharqiah.gov.sa

Fax
+966 138323964

تنشيط Windows

- 1 Under “Classify services by”, select the “Enforcement of Judgments Services” tab
- 2 The “Enforcement of Judgments – Request to enforce a judgment against a government entity” card appears with a short description and the average user rating
- 3 Click “Read More” to review the full service details before applying
- 4 Or click “Apply Now” directly to go to the service page

Service Details Page

Home < E-Services < Service Details

enforce judgment against government request

Apply Now

Service Description
Service Requirements
Service Conditions
Service Usage Mechanism
Service Level Agreement

This service enables the submission of a request to enforce a judgment issued against a government entity in accordance with the approved regulations.

Target Audience
Citizens and Residents

Coverage Duration
A maximum of ten (10) business days

Delivery Channels
Emirate website

Language
Arabic

Service Fees
Free

FAQs
FAQs

Phone
966513833000

Email
public.services@Sharqiah.gov.sa

Fax
+966 138323964

تنشيط Windows

Service description:

This service enables the beneficiary to submit a request to enforce a judgment issued against a government entity electronically, for a number of cases, without visiting the Eastern Province Emirate, and to follow up the request via the Emirate's official website

Once you've confirmed all required legal documents are ready, click "Apply Now" above the service title

Filling In the Request Form

Home > E-Services > Judgment Enforcement Service

enforce judgment against government request

Step 1

* Email

* Phone Number

* Text of the speech

* Governorate / Emirate

* National Identity Image



Drag the file you want to attach

The maximum file size allowed is 1MB, and the supported formats include pdf

[Click here to choose a file](#)

* Copy of the first instance judgment



Drag the file you want to attach

The maximum file size allowed is 1MB, and the supported formats include pdf

[Click here to choose a file](#)

* Copy of the appeal judgment



Drag the file you want to attach

The maximum file size allowed is 1MB, and the supported formats include pdf

[Click here to choose a file](#)

1 Step 1

2 Second Step
Agree to the declaration

3 Request Registration
The request has been successfully registered and a tracking number has been issued

1

Carefully complete the request data explained on the next slide

2

Attach clear digital copies of the required legal documents

3

Review all data and attachments to make sure they are correct and complete

4

Click the “Next” button to move to the acknowledgment step

Requester Information



Email *

Your email address, where the request acknowledgment and result will be sent



Mobile Number *

Your current mobile number, used to contact you and follow up on the request



Request Text *

Write the full details of your request, describing the judgment to be enforced and the government entity concerned



Governorate/Emirate *

The region or emirate submitting the request — defaults to the Eastern Province Emirate

All fields are required — continue to the next slide for the documents you need to attach

Required Legal Document Attachments



National Identity Image *

A clear copy of a valid national ID or Iqama



First Instance Judgment Copy *

A copy of the court judgment issued by the first instance court on the case



Appeal Judgment Copy *

A copy of the judgment issued by the appeal court, if any



Power of Attorney Copy *

A copy of the legal power of attorney deed, if submitting on behalf of the beneficiary



Additional Attachment if Needed

The page may request one more attachment depending on the case; accepted format for all attachments: PDF only, maximum 1 MB per file

Once all documents are attached, click "Next" to move to the acknowledgment step

STEP 5



Acknowledge & Submit the Data

Home > E-Services > Judgment Enforcement Service

enforce judgment against government request

☒ I acknowledge that the information I will provide is correct, and if it is found to be incorrect, I will be subject to penalties according to the regulations. I also undertake that I have not previously submitted a similar request for this matter and agree to the terms, conditions, and privacy policy of Tawassol Portal. Terms, Conditions and Privacy

← Back

Next →

✓ Step 1

2 Second Step
Agree to the declaration

3 Request Registration
The request has been successfully registered and a tracking number has been issued

Home > E-Services > Judgment Enforcement Service

enforce judgment against government request

Request Date	Request No.	Status
July 9, 2026 Muharram 24, 1448 AH	660322	Active

Service Evaluation

If you would like to participate in evaluating the service, you can fill out this form, as your opinions and suggestions contribute to improving the service level.

Service Evaluation >

✓ Step 1

✓ Second Step
Agree to the declaration

✓ Request Registration
The request has been successfully registered and a tracking number has been issued

1

Read the acknowledgment text carefully; it includes an undertaking that the data provided is accurate and that a similar request has not been submitted before

2

You may review the “Terms, Conditions & Privacy” link for more information before agreeing

3

Check the agreement box shown above the acknowledgment text

4

Click “Submit Data”; you can use the “Back” button to edit the data before submitting

5

Click “Service Evaluation”

Request Registration & Evaluation

Once submitted, your request is registered automatically and a “Request Registration” page appears, showing:



Request Date

The Gregorian and Hijri date, and the time your request was registered automatically



Request Number

A unique reference number for your request (e.g. 660322) — keep it to follow up on the status later



Request Status

Initially shown as “New”, then updated progressively as the concerned entity processes it, until a final decision is made



Service Evaluation

An invitation to rate the quality of the service provided; we encourage you to participate to help improve e-services

Important Tips & Information



Prepare clear digital copies (PDF) of the court judgments before starting the form



Make sure each attached file does not exceed 1 MB in size



Write the request text clearly, specifying the government entity the judgment is to be enforced against



The service is free of charge with an estimated processing time of up to 10 working days



Fields and attachments marked with an asterisk (*) are mandatory — the request cannot be submitted without them



Keep the request number issued after registration to follow up on its status later

Contact & Technical Support



Phone

+966 138330000



Email

public.services@Sharqiah.gov.sa



Fax

+966 138323964



FAQ

Available on the service details page

المملكة العربية السعودية

إدارة المنطقة الشرقية



Thank You for Using Our Electronic Services

Eastern Province Emirate

This guide was prepared to help you submit judgment enforcement requests quickly and easily

المملكة العربية السعودية

إدارة المنطقة الشرقية



E-Services Portal

E-Services User Guide

Service: Marriage of a Saudi Man to a Non-Saudi Woman Residing in the Kingdom

A detailed guide for the applicant: from login to filling in both parties' and witnesses' data, attaching documents, and registering the request

Your Request Journey in 6 Steps



1

Log In to the Platform

Sign in via the Unified National Access (Nafath)



2

Choose the Service

Go to E-Services and select Marriage Services



3

Review Service Details

Read the service information and requirements before applying



4

Fill in Both Parties' & Witnesses' Data

Your data, the woman's data, and the witnesses' data with attachments



5

Agree & Submit Data

Accept the declaration and submit the data



6

Registration & Service Evaluation

Get your request number and take part in the service evaluation

About the Service & Requirements

This service enables a Saudi citizen to apply for marriage to a non-Saudi woman residing in the Kingdom, in accordance with the approved regulations, by filling in both parties' and witnesses' data electronically.

Service Details



Target Audience

Citizens and Residents



Processing Time

90 Days



Service Fee

Free of charge



Submission Channel

The Emirate's Website



What You Need Before Applying



An active Unified National Access (Absher) account



Complete data about you, the woman you wish to marry, and her guardian



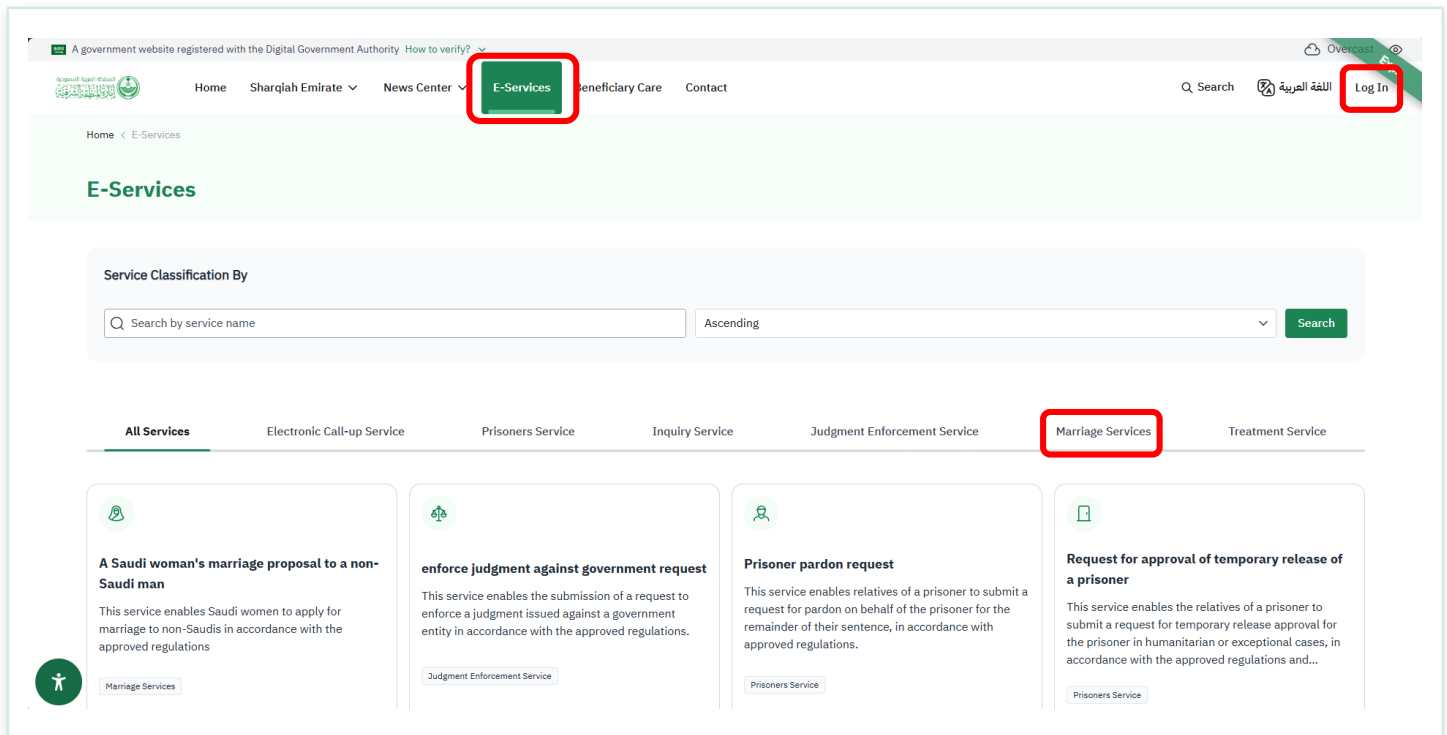
Data for two witnesses and copies of their IDs



Supporting documents (ID copy, criminal record, national address, etc.)

STEP 1

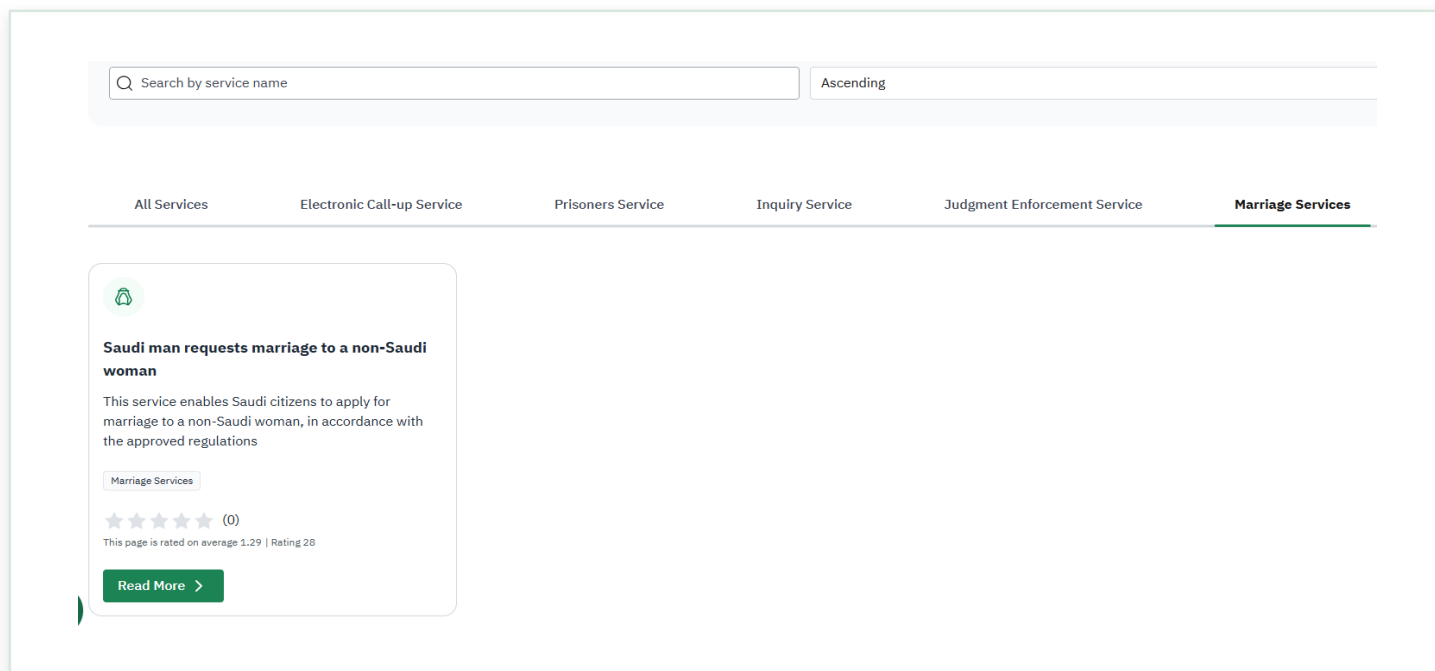
Logging In & Accessing E-Services



- 1 Open your browser and go to the official Eastern Province Emirate website sharqiah.gov.sa
- 2 Click the “Login” button at the top of the page
- 3 Sign in via your Unified National Access (Nafath) account using your ID number and Absher password, then confirm via the app or SMS
- 4 After logging in, click “E-Services” from the main menu

Don't have a Nafath account? You can create one in advance via the Absher platform.

Selecting Marriage Services & the Request



- 1 From the “E-Services” page, click the “Marriage Services” tab
- 2 Browse the displayed service cards and find “Marriage to a Non-Saudi Woman Residing in the Kingdom”
- 3 Click “Read More” to review the service details, then click the apply button to go to the request form

Filling In the Request Form: Overview

The request form is divided into three main sections, followed by the declaration step. The following slides explain every field of each section in detail.



Section 1: Applicant's Data

Your personal data, address, mother's data, and financial status



Section 2: Data of the Woman You Wish to Marry

Her personal data, residency, passport, guardian, and employer



Section 3: Witnesses

Data for two witnesses and copies of their IDs

1

Complete each section's fields carefully, then click "Next" to move to the following section

2

Attach clear electronic copies of all documents required in each section

Applicant's Data Form



A government website registered with the Digital Government Authority. How to verify? [Severe sandstorm](#) [EVS](#)

Home Sharqiah Emirate News Center **E-Services** Beneficiary Care Contact

Q Search اللغة العربية ناصر سعد

Home < E-Services < Marriage Services

Saudi man requests marriage to a non-Saudi woman

Information of the Saudi marriage applicant

* Email Email	* Phone Number Phone Number
* first name first name	* Father's name Father's name
* Grandfather's name Grandfather's name	* last name last name
* place of birth place of birth	* Original nationality Original nationality
* Current nationality Current nationality	* area area
* City City	* The neighborhood The neighborhood
* Street name Street name	* Building number Building number
* Mother's first name Mother's first name	* Mother's father name Mother's father name
* maternal grandfather's name maternal grandfather's name	* Mother's family name Mother's family name
* marital status marital status	* Are there any social media accounts? Are there any social media accounts?
* الحالة الصحية الحالة الصحية	* Employer Employer
* Monthly income within the range Monthly income within the range	* Annual income within the range Annual income within the range
* Governorate / Emirate Governorate	
* Proof of employer Drag the file you want to attach The maximum file size allowed is 1MB, and the supported formats include pdf Click here to choose a file	
* Educational status 	* Are you related to the person you wish to marry?

- 1 Information of the Saudi marriage applicant
- 2 Information about the woman you want to marry
- 3 Witnesses
- 4 Second Step
Agree to the declaration
- 5 Request Registration
The request has been successfully registered and a tracking number has been issued

A snapshot of the start of Section 1 of the request form — the following slides explain every field of this section in detail

Contact Details & Personal Identity



Email & Mobile Number *

Your current email address and mobile number, used to contact you and follow up on your request



Applicant's Full Name (Four Names) *

First name, father's name, grandfather's name, and family name as shown on your national ID



Place of Birth & Original Nationality *

Your place of birth, and your original nationality if different from Saudi



Current Nationality & Home Address *

Your current nationality, and your full address (region, city, neighborhood, street, building number)

All fields are mandatory — continue to the next two slides to complete this section

Family Data & Marital Status



Mother's Full Name (Four Names) *

Your mother's first name, her father's name, her grandfather's name, and her family name



Marital Status & Social Media Accounts *

Your marital status, and whether you have social media accounts



Health Condition & Employer *

Your current health condition, and your employer



Monthly & Annual Income *

Your approximate monthly and annual income within the available ranges

All fields are mandatory — continue to the next slide to complete this section

Governorate, Education & Attachments



Governorate/Emirate & Employer Attachment *

The governorate or emirate you're applying from, with proof of your employer



Educational Status *

Your current educational level



Relationship & Reason for Marrying a Foreigner *

Whether you're related to her, and your main reason for wishing to marry a non-Saudi woman



Final Attachments *

National ID photo, criminal record, national address, and an Absher citizen data printout

Once this section is complete, click "Next" to move to the woman's data

Data of the Woman Form

A government website registered with the Digital Government Authority. How to verify? Severe sandstorm En

Home Sharqiah Emirate News Center **E-Services** Beneficiary Care Contact

Q Search اللغة العربية ناصر سعد

Home > E-Services > Marriage Services

Saudi man requests marriage to a non-Saudi woman

Information about the woman you want to marry

* first name

* Father's name

* Grandfather's name

* last name

* Residence number

* Nationality

* Governorate / Emirate

* Attach proof of her conversion to Islam

Drag the file you want to attach
The maximum file size allowed is 1MB, and the supported formats include pdf
[Click here to choose a file](#)

* place of birth

* date of birth

* Does she have a valid passport that would allow her to return to the country she came from?

* Passport number

* Release date

* Expiry date

* Is the place of residence within the Kingdom?

* First name of her guardian

* Father's name (of her guardian)

* Grandfather's name (for her guardian)

* The family name of her guardian

* Full title

* Mobile number

First name of her employer

The father's name of her employer

The grandfather's name of her employer

The last name of her employer

Employer's full address

1 Information of the Saudi marriage applicant

2 Information about the woman you want to marry

3 Witnesses

4 Second Step
Agree to the declaration

5 Request Registration
The request has been successfully registered and a tracking number has been issued

A snapshot of the start of Section 2 of the request form — the following slides explain every field of this section in detail

Identity, Residency & Birth



Her Full Name (Four Names) *

First name, father's name, grandfather's name, and family name as shown on her residence document



Residence Number & Nationality *

Her residence permit number in the Kingdom, and her nationality



Governorate/Emirate & Conversion Attachment *

The governorate or emirate, with proof of her conversion to Islam



Place & Date of Birth *

Her place and date of birth

All fields are mandatory — continue to the next two slides to complete this section

Passport, Residency & Guardian



Passport & Passport Number *

Whether she holds a valid passport that would allow her to return to her home country, plus the passport number



Passport Release & Expiry Dates *

Her passport's release date and expiry date



Place of Residence Within the Kingdom *

Whether her current place of residence is within the Kingdom



Guardian's Full Name (Four Names) *

Her guardian's first name, father's name, grandfather's name, and family name

All fields are mandatory — continue to the next slide to complete this section

Guardian, Employer & Attachments



Guardian's Full Title & Mobile Number *

Her guardian's full title, and mobile number



Employer's Full Name (Four Names)

Her employer's first, father's, grandfather's, and last name (if employed)



Employer's Address & Mobile Number

Her employer's full address, and mobile number



Employer Approval Attachment

Proof of employer approval for the marriage, if applicable

Once this section is complete, click "Next" to move to the witnesses' data

Witnesses' Data Form

A government website registered with the Digital Government Authority. How to verify?
Severe sandstorm
Evo

Home
Sharqiah Emirate
News Center
E-Services
Beneficiary Care
Contact

Q Search
اللغة العربية
ناصر سعد

Home
E-Services
Marriage Services

Saudi man requests marriage to a non-Saudi woman

Witnesses

The first witness's full name (four names)

The first witness's full name (four names)

the address

the address

Governorate / Emirate

Governorate

Attach a copy of your ID

Drag the file you want to attach
The maximum file size allowed is 1MB, and the supported formats include pdf
Click here to choose a file

Civil Registry

Civil Registry

Mobile number

+966 Mobile number

The second witness's full name (four names)

The second witness's full name (four names)

the address

the address

Attach a copy of your ID

Drag the file you want to attach
The maximum file size allowed is 1MB, and the supported formats include pdf
Click here to choose a file

Civil Registry

Civil Registry

Mobile number

+966 Mobile number

Next →

Back

Information of the Saudi marriage applicant

Information about the woman you want to marry

3 Witnesses

4 Second Step
Agree to the declaration

5 Request Registration
The request has been successfully registered and a tracking number has been issued

A snapshot of the complete witnesses section of the request form — the following slide explains every field in detail

Witnesses' Data



First Witness's Data *

The first witness's full name (four names), civil registry number, address, and mobile number



Governorate/Emirate & First Witness's ID Attachment *

The governorate or emirate, with a clear copy of the first witness's ID



Second Witness's Data *

The second witness's full name (four names), civil registry number, address, and mobile number



Second Witness's ID Attachment *

A clear copy of the second witness's ID

After filling in the witnesses' data, click "Next" to move to the declaration step

Agreeing to the Declaration & Submitting

After completing the three sections, you'll move to the "Second Step," which covers the declaration before the request is finally registered.

- 1 Read the declaration text carefully; it includes a pledge that the information you entered is accurate and that you have not previously submitted a similar request
- 2 You may review the "Terms, Conditions and Privacy" link for more details before agreeing
- 3 Check the agreement checkbox shown above the declaration text
- 4 Click "Next" then "Submit Data" to send your data; you can use the "Back" button to make changes before submitting

Request Registration

As soon as submission is complete, your request is registered automatically and the “Request Registration” page appears, showing:



Request Date

The Gregorian and Hijri date and time your request was registered automatically



Request Number

A unique reference number for your request — keep it to follow up on the request status later



Request Status

Initially shown as “New,” then updated as the relevant authority processes it through to a final decision

Service Evaluation (Optional)

After registration, you're invited to take part in the service evaluation via the “Service Evaluation” page, which includes six separate rating criteria:



Overall Satisfaction with the Service *

A star rating from one to five stars for your overall satisfaction



Ease of Use of the Service *

Level: Very Satisfied / Satisfied / Semi Satisfied / Not Satisfied



Easy Access to the Service *

Level: Very Satisfied / Satisfied / Semi Satisfied / Not Satisfied



Design & General Appearance *

Level: Very Satisfied / Satisfied / Semi Satisfied / Not Satisfied



Quality of Service Response Speed *

Level: Very Satisfied / Satisfied / Semi Satisfied / Not Satisfied



Clarity & Quality of Information Available *

Level: Very Satisfied / Satisfied / Semi Satisfied / Not Satisfied



Notes or Suggestions to Improve the Service (Optional)

A free-text field to write any notes or suggestions that help improve the service

Click “Submit Evaluation” to send your feedback, or “Skip” to skip this step

Important Tips & Information



Double-check the full names and ID/residence numbers of the applicant, the woman, and both witnesses



Prepare all attachments in advance (ID copy, criminal record, national address, her passport, both witnesses' IDs) in PDF format before you start filling in the form



Make sure the woman's passport is valid and that her data matches her official documents



The service has an estimated processing time of 90 days



Fields and attachments marked with an asterisk (*) are mandatory — the request cannot be submitted without them



Keep the request number issued after registration to follow up on its status later

Contact & Technical Support



Phone

+966 138330000



Email

public.services@Sharqiah.gov.sa



Fax

+966 138323964



FAQ

Available on the service details page

المملكة العربية السعودية

إدارة المنطقة الشرقية



Thank You for Using Our E-Services

Eastern Province Emirate

This guide was prepared to help you submit marriage requests for Saudi men to non-Saudi women easily and smoothly

المملكة العربية السعودية

إمارة المنطقة الشرقية



EASTERN PROVINCE EMIRATE — E-SERVICES PORTAL

Electronic Services User Guide

Service: Marriage of a Saudi Woman to a Non-Saudi Man Residing in the Kingdom

A detailed beneficiary guide: from platform login to filling in both parties' and witnesses' data, attaching documents, and registering the request

The Request Journey in 6 Steps



1

Log in to the Platform

Sign in via the Unified National Access (Nafath)



2

Choose the Service

Go to E-Services and select Marriage Services



3

Review the Details

Read the service information and requirements



4

Fill In Both Parties' & Witnesses' Data

Applicant's, groom's, and witnesses' data with attachments



5

Acknowledge & Submit

Agree to the undertaking and submit the data



6

Registration & Evaluation

Get your request number and take part in the service evaluation

About the Service & Requirements

This service enables a Saudi citizen to submit a marriage request to a non-Saudi man residing in the Kingdom, in accordance with approved regulations, by filling in both parties' and witnesses' data electronically.



What You Need



An active Unified National Access (Absher) account



Complete data about yourself, your guardian, and the non-Saudi party



Two witnesses' data and copies of their IDs



Supporting documents (ID, residence permit, dependents statement, etc.)

Service Information



Target Audience

Citizens and Residents



Processing Time

90 days



Service Fees

Free of charge

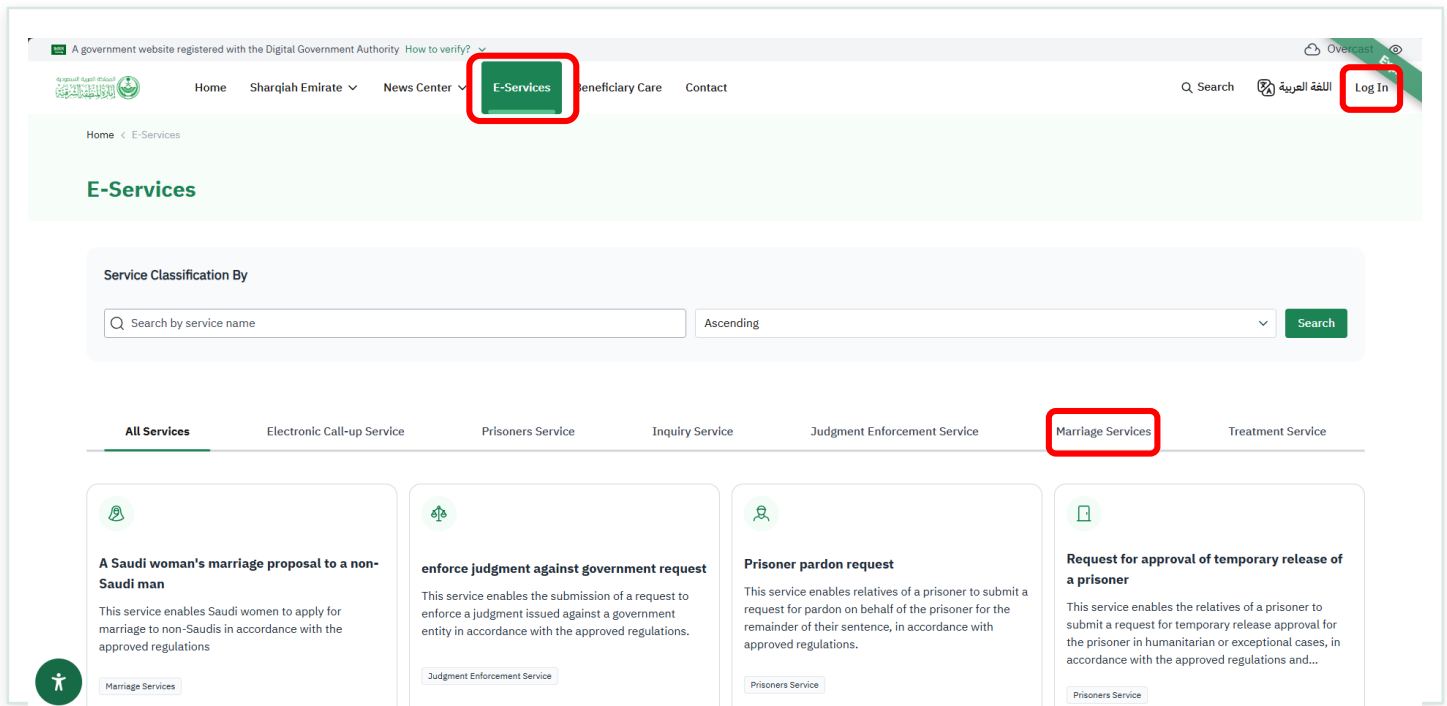


Delivery Channel

The Emirate's website

STEP 1

Log In & Open E-Services



1

Open your browser and go to the Eastern Province Emirate's official website, sharqiah.gov.sa

2

Click the “Login” button at the top of the page

3

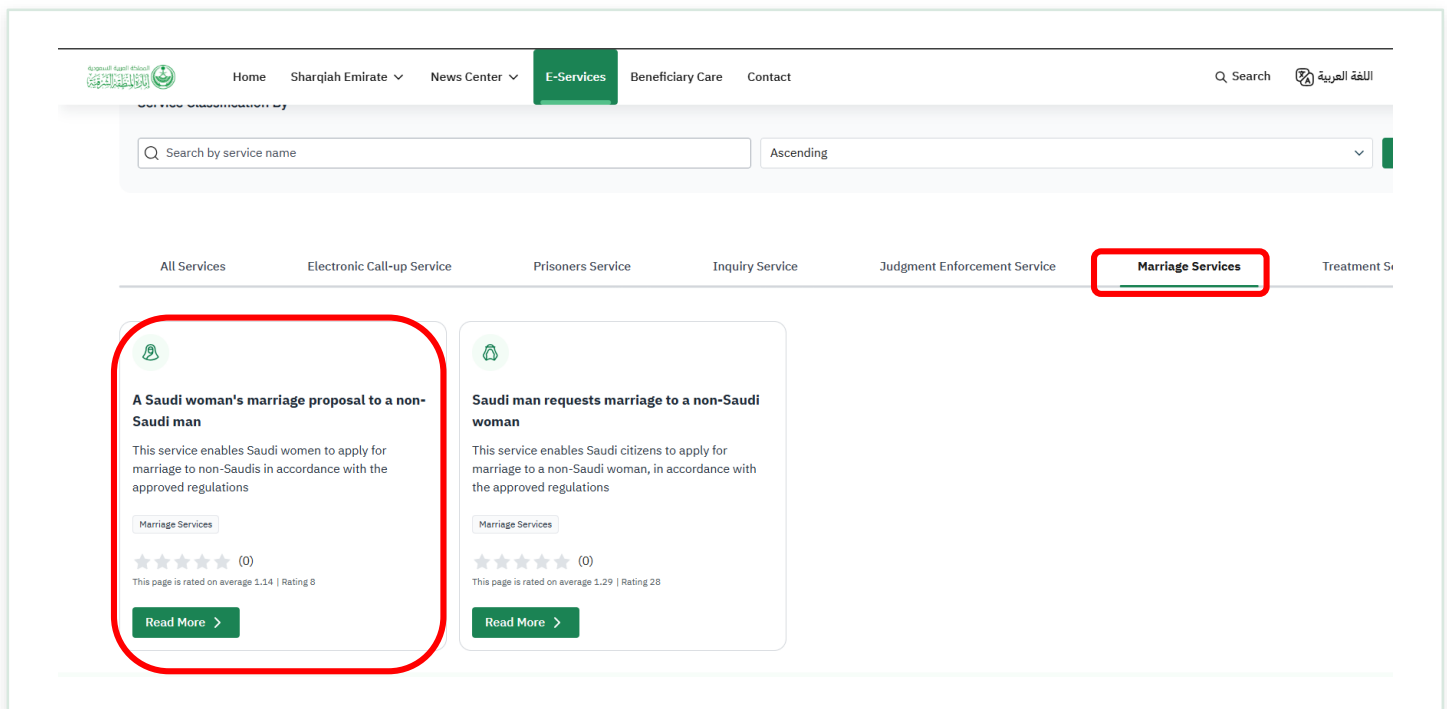
Sign in via the Unified National Access account using your ID number and Absher password, then confirm via the app or SMS

4

After logging in, click “E-Services” from the main menu

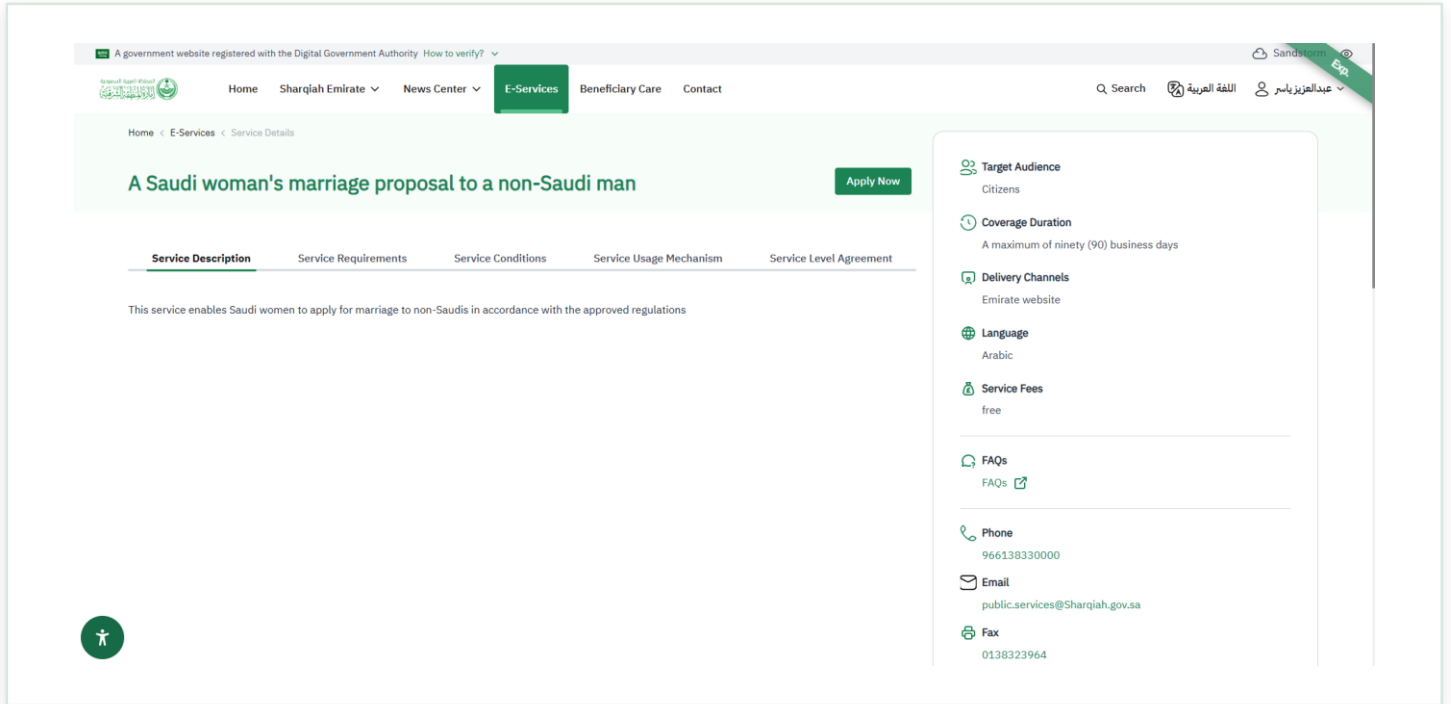
Don't have a Nafath account? You can create one in advance via the Absher platform.

Select Marriage Services



- 1 From the “E-Services” page, click the “Marriage Services” tab
- 2 Browse the service cards and look for “Marriage of a Saudi Woman to a Non-Saudi Man Residing in the Kingdom”
- 3 Click “Read More” to review the full service details before applying
- 4 Or click the apply button directly to go to the service page

Review the Service Details & Apply



The screenshot shows a web page for the service "A Saudi woman's marriage proposal to a non-Saudi man". The page has a green header with navigation links: Home, Sharqiah Emirate, News Center, E-Services (highlighted), Beneficiary Care, and Contact. A search bar and user profile are on the right. The main content area has a green banner with the service title and an "Apply Now" button. Below the banner are tabs for Service Description, Service Requirements, Service Conditions, Service Usage Mechanism, and Service Level Agreement. The "Service Description" tab is active, showing a brief description of the service. On the right, a sidebar contains service information: Target Audience (Citizens), Coverage Duration (A maximum of ninety (90) business days), Delivery Channels (Emirate website), Language (Arabic), Service Fees (free), FAQs (with a link icon), Phone (966138330000), Email (public.services@Sharqiah.gov.sa), and Fax (0138323964).

- 1 Read the service description, requirements, and conditions shown across the page tabs
- 2 Review the service info panel: target audience, processing time, fees, and delivery channel
- 3 Click the “Apply Now” button at the top of the page to go to the request form

Filling In the Request Form: Overview

Home < E-Services < Marriage Services

A Saudi woman's marriage proposal to a non-Saudi man

Information about a non-Saudi marriage applicant

* first name	* Father's name
test	test
* Grandfather's name	* last name
test	test
* Residence number	* Nationality
2222222222	test
* place of birth	* date of birth
place of birth	12/12/1999
* Date of arrival in the Kingdom	* Accommodation
12/12/1999	test
* Residence permit validity period	* Profession
12/12/1999	test
* Governorate / Emirate	
Eastern Region Emirate	
test.pdf (0.07MB)  	
test.pdf (0.07MB)  	
test.pdf (0.07MB)  	
* marital status	* health condition
marital status	health condition
* Employer	
Employer	
test.pdf (0.07MB)  	
* Monthly income within the range	* Annual income within the range
22	22
* Educational status	* Reason for marrying a Saudi woman
بكالوريوس	وجود صلة قرابة
test.pdf (0.07MB)  	
test.pdf (0.07MB)  	
test.pdf (0.07MB)  	
test.pdf (0.07MB)  	
test.pdf (0.07MB)  	

- Information about a Saudi woman seeking marriage
- Information about a non-Saudi marriage applicant
- Witnesses
- Second Step
Agree to the declaration
- Request Registration
The request has been successfully registered and a tracking number has been issued

Next →

Back

Filling In the Request Form: Overview

Home < E-Services < Marriage Services

A Saudi woman's marriage proposal to a non-Saudi man

Witnesses

* The first witness's full name (four names)

* Civil Registry

* the address

* Mobile number

* Governorate / Emirate

test.pdf (0.07MB)

* The second witness's full name (four names)

* Civil Registry

* the address

* Mobile number

* Attach a copy of your ID



Drag the file you want to attach

The maximum file size allowed is 1MB, and the supported formats include pdf

[Click here to choose a file](#)

- ✓ Information about a Saudi woman seeking marriage
- ✓ Information about a non-Saudi marriage applicant
- 3 Witnesses
- 4 Second Step
Agree to the declaration
- 5 Request Registration
The request has been successfully registered and a tracking number has been issued

Next →

Back

Filling In the Request Form: Overview

The request form is split into three main sections, followed by the acknowledgment step. The following slides explain every field of each section in detail.



Section 1: Applicant's Information

Your personal data, address, and your mother's and guardian's data



Section 2: Non-Saudi Applicant's Information

His personal data, residency, profession, and income



Section 3: Witnesses

Two witnesses' data and copies of their IDs

1

Carefully complete each section's fields, then click "Next" to move to the following section

2

Attach clear digital copies of all documents required in each section

Contact & Personal Identity



Email & Mobile Number *

Your current email address and mobile number, used to contact you and follow up on the request



Applicant's Full Name (4 Parts) *

Your first, father's, grandfather's, and family names as in your national ID



Place, Date of Birth & Original Nationality *

Your place and date of birth, and your original nationality if different from Saudi



Governorate/Emirate & ID Attachment *

The governorate or emirate you're applying from, with a clear copy of your national ID

All fields are required — continue to the next two slides for the rest of this section

Address & Family Information



Current Nationality & Address *

Your current nationality, and your full address (area, city, neighborhood, street, building number)



Mother's Full Name (4 Parts) *

Your mother's first, father's, grandfather's, and family names



Guardian's Full Name (4 Parts) *

The full name of your guardian (father or their representative) authorized to approve the request



Guardian's Address *

The guardian's full address (area, city, neighborhood, street, building number)

All fields are required — continue to the next slide for the rest of this section

Additional Info & Attachments



ID Number & Sponsor's Legal Status *

Your national ID number, and your sponsor's legal status if applicable, with supporting documents



Marital Status, Children & Social Media *

Your marital status, whether you have children, and whether you have social media accounts



Health, Education & Employer *

Your health condition, educational status, and current employer, with supporting documents



Relationship & Final Attachments *

Whether you're related to the groom, plus several closing attachments such as a dependents statement or Absher citizen data document

Once this section is complete, click "Next" to move to the non-Saudi applicant's data

Personal Identity & Residency Info



Non-Saudi Applicant's Full Name (4 Parts) *

His first, father's, grandfather's, and family names as in his residence permit



Residence Number & Nationality *

His residence permit number in the Kingdom, and his nationality



Place & Date of Birth *

His place and date of birth



Date of Arrival in the Kingdom & Accommodation *

The date he arrived in the Kingdom, and his current place of residence

All fields are required — continue to the next two slides for the rest of this section

Residency, Profession & Attachments



Residence Permit Validity & Profession *

His residence permit expiry date, and his current profession



Governorate/Emirate & Attachments *

The governorate or emirate, with three supporting documents (e.g. residence permit and passport copies)



Marital & Health Status *

His marital status (single/married) and health condition



Employer *

His current employer, with a supporting document

All fields are required — continue to the next slide for the rest of this section

Income, Education & Reason for Marriage



Monthly & Annual Income *

His approximate monthly and annual income within the available ranges



Educational Status *

His educational level (e.g. Reads and Writes)



Reason for Marrying a Saudi Woman *

The main reason he wishes to marry a Saudi citizen (e.g. existing family relation)



Final Attachments *

Five additional supporting documents required to complete the groom's data

Once this section is complete, click "Next" to move to the witnesses' data

Witnesses' Data



First Witness's Data *

The first witness's full name (four parts), civil registry number, address, and mobile number



Governorate/Emirate & First Witness's ID *

The governorate or emirate, with a clear copy of the first witness's ID



Second Witness's Data *

The second witness's full name (four parts), civil registry number, address, and mobile number



Second Witness's ID Attachment *

A clear copy of the second witness's ID

Once the witnesses' data is filled in, click "Next" to move to the acknowledgment step

Acknowledge & Submit the Data

After completing all three sections, you move to the “Second Step,” the acknowledgment step, before final registration of the request.

- 1 Read the acknowledgment text carefully; it includes an undertaking that the data provided is accurate and that a similar request has not been submitted before
- 2 You may review the “Terms, Conditions & Privacy” link for more information before agreeing
- 3 Check the agreement box shown above the acknowledgment text
- 4 Click “Next” then “Submit Data” to send your request; you can use the “Back” button to edit the data before submitting

Home < E-Services < Marriage Services

A Saudi woman's marriage proposal to a non-Saudi man

☒ I acknowledge that the information I will provide is correct, and if it is found to be incorrect, I will be subject to penalties according to the regulations. I also undertake that I have not previously submitted a similar request for this matter and agree to the terms, conditions, and privacy policy of Tawasol Portal. Terms, Conditions and Privacy

[← Back](#)

[Next →](#)

- ✓ Information about a Saudi woman seeking marriage
- ✓ Information about a non-Saudi marriage applicant
- ✓ Witnesses
- 4 Second Step
Agree to the declaration
- 5 Request Registration
The request has been successfully registered and a tracking number has been issued

Request Registration

Once submitted, your request is registered automatically and a “Request Registration” page appears, showing:



Request Date

The Gregorian and Hijri date, and the time your request was registered automatically



Request Number

A unique reference number for your request — keep it to follow up on the status later



Request Status

Initially shown as “New”, then updated progressively as the concerned entity processes it, until a final decision is made

Service Evaluation (Optional)

After registration, you're invited to take part in the service evaluation via the “Service Evaluation” page, which includes six separate rating criteria:



Overall Satisfaction with the Service *

A star rating from one to five stars for your overall satisfaction



Ease of Use of the Service *

Level: Very Satisfied / Satisfied / Semi Satisfied / Not Satisfied



Easy Access to the Service *

Level: Very Satisfied / Satisfied / Semi Satisfied / Not Satisfied



Design & General Appearance *

Level: Very Satisfied / Satisfied / Semi Satisfied / Not Satisfied



Quality of Service Response Speed *

Level: Very Satisfied / Satisfied / Semi Satisfied / Not Satisfied



Clarity & Quality of Information Available *

Level: Very Satisfied / Satisfied / Semi Satisfied / Not Satisfied



Notes or Suggestions to Improve the Service (Optional)

A free-text field to write any notes or suggestions that help improve the service

Click “Submit Evaluation” to send your feedback, or “Skip” to skip this step

Home < E-Services < Marriage Services

A Saudi woman's marriage proposal to a non-Saudi man

Request Date	Request No.	Status
July 9, 2026 Muharram 24, 1448 AH	660376	مقبول



Service Evaluation

If you would like to participate in evaluating the service, you can fill out this form, as your opinions and suggestions contribute to improving the service level.

[Service Evaluation >](#)

- Information about a Saudi woman seeking marriage
- Information about a non-Saudi marriage applicant
- Witnesses
- Second Step
Agree to the declaration
- Request Registration
The request has been successfully registered and a tracking number has been issued

Important Tips & Information



Double-check the full names and ID numbers of the applicant, the groom, and both witnesses



Prepare all attachments in advance (IDs, residence permit, dependents statement, both witnesses' IDs) in PDF format before you start filling in the form



Make sure your address and your guardian's address match your official documents



The service has an estimated processing time of 90 days



Fields and attachments marked with an asterisk (*) are mandatory — the request cannot be submitted without them



Keep the request number issued after registration to follow up on its status later

Contact & Technical Support



Phone

+966 138330000



Email

public.services@Sharqiah.gov.sa



Fax

+966 138323964



FAQ

Available on the service details page

المملكة العربية السعودية

إدارة المنطقة الشرقية



Thank You for Using Our Electronic Services

Eastern Province Emirate

This guide was prepared to help you submit marriage requests for Saudi women to non-Saudi men quickly and easily

المملكة العربية السعودية

إدارة المنطقه الشرقيّة



EASTERN PROVINCE EMIRATE — E-SERVICES PORTAL

Electronic Services User Guide

Prisoner Pardon Request

A detailed beneficiary guide: from platform login to filling out the request form, attaching documents, and registering the request

The Request Journey in 6 Steps



1

Log in to the Platform

Sign in via the Unified National Access (Nafath)



2

Choose the Service

Go to E-Services and select Prisoner Pardon Request



3

Review the Details

Read the service information and requirements



4

Fill the Request & Attachments

Enter the prisoner's and applicant's data and attach documents



5

Acknowledge & Submit

Agree to the undertaking and submit the data



6

Registration & Evaluation

Get your request number and follow up its status

About the Service & Requirements

This service enables relatives of a prisoner to submit a request for pardon on behalf of the prisoner for the remainder of their sentence, in accordance with approved regulations.



What You Need



An active Unified National Access (Absher) account



Knowledge of the prisoner's details and your relationship to them



A digital copy (PDF) of a valid national ID

Service Information



Target Audience

Citizens and Residents



Processing Time

A maximum of 10 working days



Service Fees

Free of charge

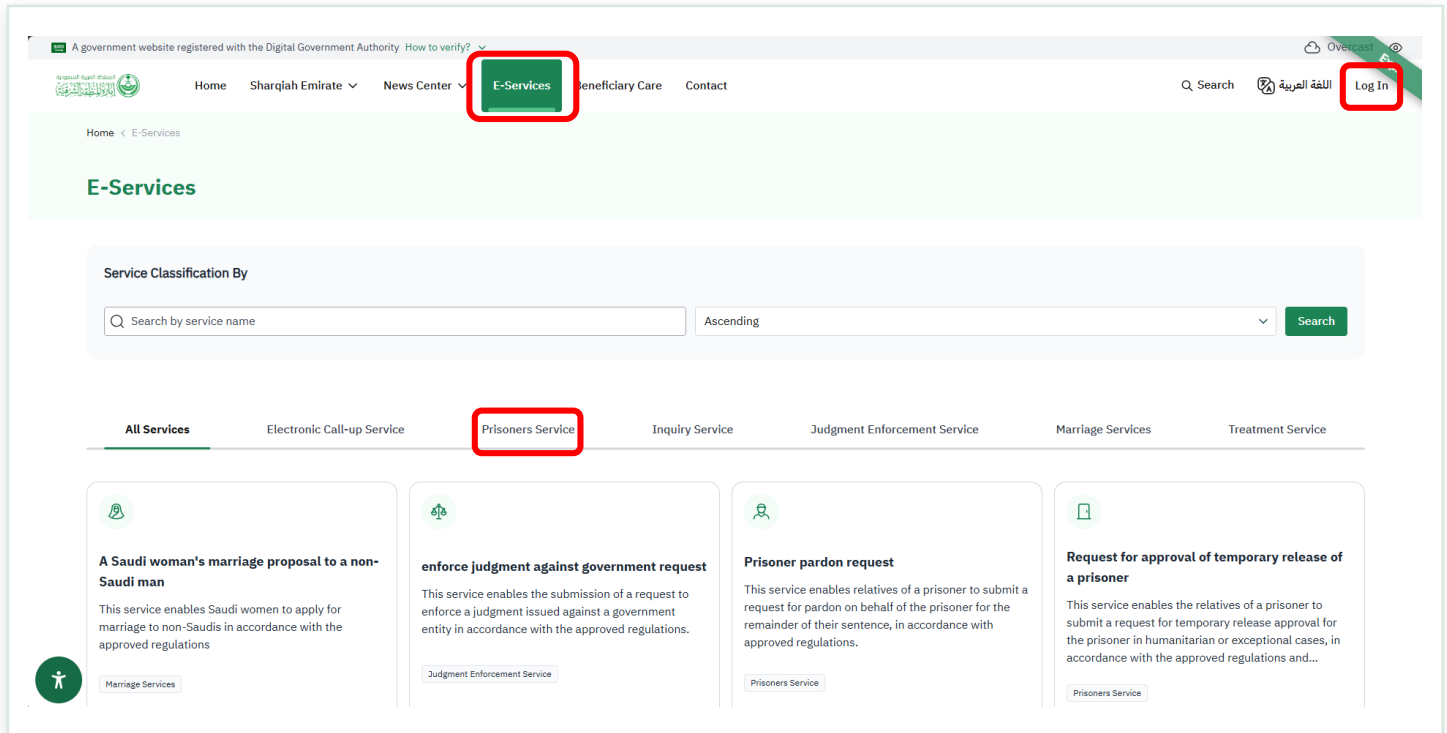


Delivery Channel

The Emirate's website

STEP 1

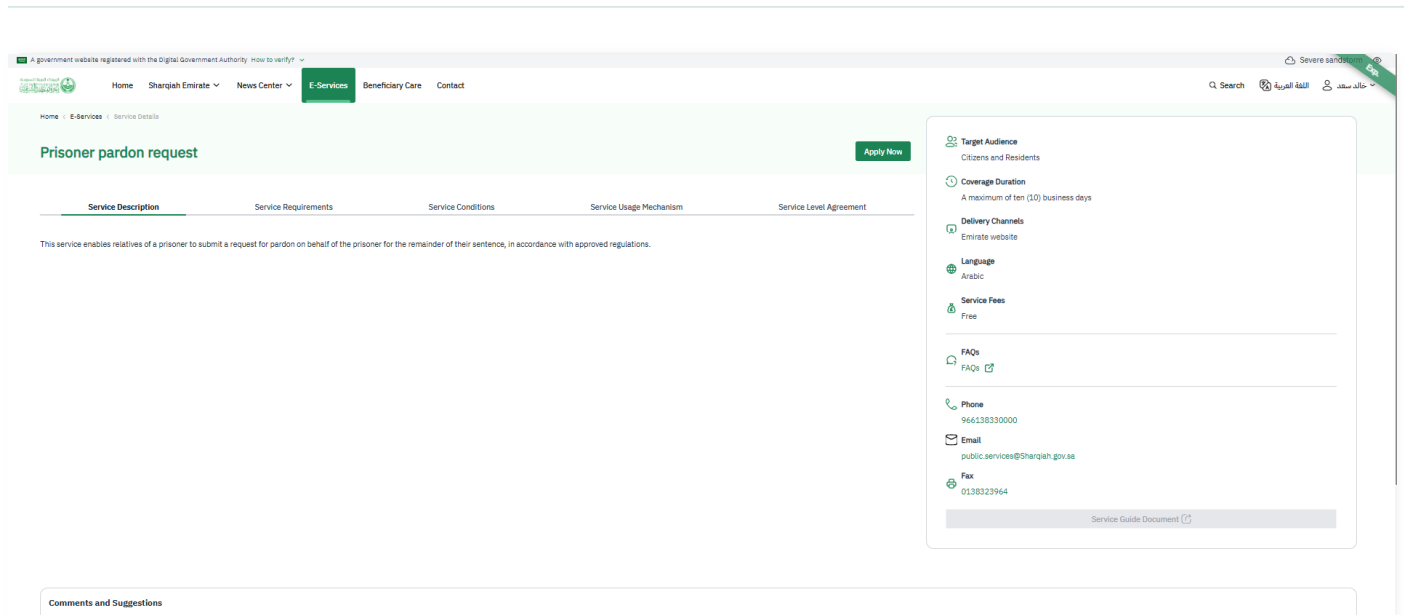
Log In & Open E-Services



- 1 Open your browser and go to the Eastern Province Emirate's official website, sharqiah.gov.sa
- 2 Click the “Login” button at the top of the page
- 3 Sign in via the Unified National Access account using your ID/Iqama number and Absher password, then confirm via the app or SMS
- 4 After logging in, click “E-Services” from the main menu

Don't have a Nafath account? You can create one in advance via the Absher platform.

Select the Prisoner Pardon Service



- 1 From the “E-Services” page, browse the services list — you can filter by the “Prisoners Services” tab if available, or use the search box
- 2 Look for the “Prisoner Pardon Request” card among the service results
- 3 Click “Read More” to review the full service details before applying
- 4 Or click the apply button directly to go to the service page

STEP 3

Filling In the Request Form



Home | E-Services | Prisoners Service

Prisoner pardon request

Main Data

* Email: swe1khalid@gmail.com

* Mobile number: 96654548969

* Prisoner name: -

* Request reason: سنوات دراسية و برامج تدريبية | Study Years & Training Programs

* Prisoner ID number: 1444334555

* Relationship to the prisoner: بنت | Daughter

* Is the applicant a legal representative? نعم

* Case type: أخرى | Other

* Prison name: 55

* Applicant address: الطارية

* Text of the speech: ٧٧

* Governorate / Emirate: Eastern Region Emirate

تنشيط Windows
انتقل إلى الإعدادات لتنشيط Windows

Next →

1 Main Data
Main Data

2 Second Step
Agree to the declaration

3 Request Registration
The request has been successfully registered and a tracking number has been issued

Home | E-Services | Prisoners Service

Prisoner pardon request

☒ I acknowledge that the information I will provide is correct, and if it is found to be incorrect, I will be subject to penalties according to the regulations. I also undertake that I have not previously submitted a similar request for this matter and agree to the terms, conditions, and privacy policy of Tawassol Portal. Terms, Conditions and Privacy

← Back Next →

1 Main Data
Main Data

2 Second Step
Agree to the declaration

3 Request Registration
The request has been successfully registered and a tracking number has been issued

1

Carefully complete all twelve “Main Data” fields explained on the next slides

2

Attach a clear digital copy of your national ID, plus any other supporting documents requested

3

Review all data and attachments to make sure they are correct and complete

4

Click the “Next” button to move to the acknowledgment step

Services Evaluation



Home Sharqiah Emirate News Center **E-Services** Beneficiary Care Contact

Home E-Services Prisoners Service

Prisoner pardon request

Request Date	Request No.	Status
July 9, 2026 Muharram 24, 1448 AH	659944	تمت

Service Evaluation
If you would like to participate in evaluating the service, you can fill out this form, as your opinions and suggestions contribute to improving the service level.

[Service Evaluation >](#)

Main Data
Main Data

Second Step
Agree to the declaration

Request Registration
The request has been successfully registered and a tracking number has been issued

[Share your opinion and help improve](#)

5

Click the “Services Evaluation” button to evaluate the services

Contact & Request Info



Email *

Your email address, where the request acknowledgment and result will be sent



Mobile Number *

Your current mobile number, used to contact you and follow up on the request



Prisoner Name *

The full name of the prisoner the pardon request concerns



Request Reason *

Select the reason for the pardon request from the dropdown (e.g. Study Years & Training Programs)

All fields are required — continue to the next two slides for the rest of the data

Prisoner & Case Info



Prisoner ID Number *

The prisoner's national ID or Iqama number



Relationship to the Prisoner *

Select your relationship to the prisoner from the dropdown (e.g. Husband)



Is the Applicant a Legal Representative? *

Select "Yes" or "No" depending on your capacity in submitting the request on the prisoner's behalf



Case Type *

Select the case type from the dropdown (e.g. Bribery)

All fields are required — continue to the next slide for the remaining data and attachments

Additional Info & Attachments



Prison Name *

The name of the prison where the prisoner is serving their sentence



Applicant Address *

Your current address (city/district) as the applicant



Request Text *

Write the full details and reasons for your pardon request



Governorate/Emirate *

The region or emirate submitting the request — defaults to the Eastern Province Emirate



Attachments

National ID Image * is required in PDF format, max 10 MB; the page may request additional supporting attachments depending on the request

Once all data is filled and documents attached, click "Next" to move to the acknowledgment step

STEP 4



Acknowledge & Submit the Data

1 Read the acknowledgment text carefully; it includes an undertaking that the data provided is accurate and that a similar request has not been submitted before

2 You may review the “Terms, Conditions & Privacy” link for more information before agreeing

3 Check the agreement box shown above the acknowledgment text

4 Click “Submit Data”; you can use the “Back” button to edit the data before submitting

Request Registration & Evaluation

Once submitted, your request is registered automatically and a “Request Registration” page appears, showing:



Request Date

The Gregorian and Hijri date, and the time your request was registered automatically



Request Number

A unique reference number for your request (e.g. 683447418) — keep it to follow up on the status later



Request Status

Initially shown as “New”, then updated progressively as the concerned entity processes it, until a final decision is made



Service Evaluation

An invitation to rate the quality of the service provided; we encourage you to participate to help improve e-services

Important Tips & Information



Double-check the prisoner's data (name, ID number, prison name) before submitting



Clearly state your relationship to the prisoner and your capacity in submitting the request



Write the request text clearly, stating the reasons for the pardon request



The service is free of charge with an estimated processing time of up to 10 working days



Fields and attachments marked with an asterisk (*) are mandatory — the request cannot be submitted without them



Keep the request number issued after registration to follow up on its status later

المملكة العربية السعودية

إدارة المنطقة الشرقية



Thank You for Using Our Electronic Services

Eastern Province Emirate

This guide was prepared to help you submit prisoner pardon requests quickly and easily